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EDUCATION:

UNIVERSITY OF MINNESOTA — MINNEAPOLIS, MINNESOTA
SCHOOL OF MANAGEMENT
Ph.D. in Business Administration, 1986.
Major concentration: Management Information Systems.

UNIVERSITY OF MINNESOTA — MINNEAPOLIS, MINNESOTA
SCHOOL OF MANAGEMENT
Master of Business Administration, 1982.
Major concentration: Management Information Systems.

BOWLING GREEN STATE UNIVERSITY — BOWLING GREEN, OHIO
Bachelor of Science in Business Administration, 1981.
Fields of concentration: International Business and Management Information Systems.

TEACHING
EXPERIENCE:

UNIVERSITY OF TEXAS AT AUSTIN — AUSTIN, TEXAS
James L. Bayless/Rauscher Pierce Refsnes, Inc. Chair in Business Administration, September 1999-
Professor, September 1997-
Associate Professor in Information Systems (with tenure), September 1991 - August 1997
Assistant Professor in Information Systems, September 1986-August 1991

UNIVERSITY OF MINNESOTA — MINNEAPOLIS, MINNESOTA
SCHOOL OF MANAGEMENT
Instructor in information Systems, January 1983 - June 1986;

OTHER EXPERIENCE:

HELSINKI UNIVERSITY OF TECHNOLOGY/AALTO UNIVERSITY
Finnish Distinguished Professor, August 2008-December 2012

HONGKONG UNIVERSITY OF SCIENCE AND TECHNOLOGY. June 1 –July 15, 2005
Visiting Professor

CITY UNIVERSITY OF HONGKONG, June 1 through August 1, 2004
Visiting Professor

HELSINKI UNIVERSITY OF TECHNOLOGY, June 1-July 1, 2003; June 1-July 1, 2004; June 1- July 5, 2006
Visiting Scholar, Simulation Laboratory.

SLOAN SCHOOL, MASSACHUSETTS INSTITUTE OF TECHNOLOGY, January - July 2001
Visiting Scholar, Center for Information Systems Research

HARVARD BUSINESS SCHOOL, January 1994 - January 1995
Marvin Bower Fellow, Distinguished Research Fellowship

ERNST AND YOUNG, March - December 1994
Researcher, multi-client program on re-engineering knowledge work

THE MICROELECTRONICS AND COMPUTER TECHNOLOGY CORPORATION (MCC),
June 1987 - October 1987
Principal Investigator, social science study examining computerized meeting facilities.

THE PILLSBURY COMPANY, December 1984 - May 1985
Analyst, long-range information systems planning project under the direction of the Nolan & Norton Consulting Company.

EDITORIAL POSITIONS:

Co Editor-in-Chief, Journal of Strategic Information Systems (JSIS), 2000- ongoing
Co-Special Issue Editor, Organization Studies on Paradox, Tensions, and Dualities and Change, 2012-
Senior Editor, Organization Science, 2008-2010
Associate Editor, Information Systems Research, Social media and business transformation, 2012-
Senior Editor, MIS Quarterly, Special Issue for Ventures in Virtual Worlds, 2007-
Editor-in-Chief, Journal of Association of Information Systems, May 2002-May 2005
Senior Editor, Information Systems Research, 2000-2002
Senior Editor, MIS Quarterly, 1995-1999
Associate Editor, ACM Transactions on Human Computer Interaction, 1999-2001
Associate Editor, Information Systems Research, 1991-1999
Associate Editor, Information Technology and Management, 1997-
Associate Editor, International Journal of Electronic Commerce, 1996-
Associate Editor, Journal of Computer-Mediated Communication (an electronic journal), 1994-
Associate Editor, Journal of Internet Research, 1998-2001
Associate Editor, Management Science, 1991-1998
Associate Editor, MIS Quarterly, 1991-1995
Editorial Board, Information Systems & e-Business Management, 1999-
Advisory Board, eService Qu@rterly (sic), 1999-
Advisory Board, INFORMS Management of Health Sciences & Technology, 1999-
Advisory Board, Internet Research, 1998-
Advisory Board, Journal of AIS, 1998-2001

OTHER POSITIONS

Director of the Center for Business, Technology, and Law, 2003-ongoing
Co-Director of the Center for Business, Technology, and Law, 1999-2003.
Track Chair, Center for Customer Insight, 1998-2005
Visiting Professor, University of Jyvaskyla, 1999

RESEARCH
INTERESTS:

Distributed innovation/Innovation ecologies
Virtual Organizations and Teams
Use of IT in Innovative Education

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REFEREED
PUBLICATIONS:

Accepted:

Crisp, B. and Jarvenpaa, S.L. Swift Trust in Global Virtual Teams: Trusting Beliefs and Normative Actions, ***Journal of Personnel Psychology***, forthcoming.

Jarvenpaa, S.L. and Keating, E. Global offshoring of engineering project teams: trust asymmetries across cultural borders, ***The Engineering Project Organization Journal*** (March–June 2012) 2, 71–83

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Jarvenpaa, S.L. and Keating, E. Hallowed Grounds: The Role of Cultural Values, Practices, and Institutions in TMS in an Offshored Complex Reengineering Services Project ***IEEE Transactions on Engineering Management***, 58 (4), 2011, 786-798.

Jarvenpaa, S.L. and Majchrzak, A. Vigilant Interaction in Knowledge Collaboration: Challenges of Online User Participation Under Ambivalence, ***Information Systems Research***, vol. 20, 20th Anniversary Special Issue, December 2010.

Majchrzak, A. and Jarvenpaa, S.L. Safe Contexts for Inter-organizational Collaborations Among Homeland Security Professionals, ***Journal of Management Information Systems*** (JMIS**)**, Fall 2010, 27, 2, 55-86.

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Chang, C. and Jarvenpaa, S.L. "Pace of Information Systems Standards Development and Implementation: The Case of XBRL," ***Electronic Markets***. Vol. 15, Number 4, 2005.

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Jarvenpaa,S.L., Tiller, E., and Simons, R. "Regulation and the Internet: Public Choice Insights for Business Organizations, *California Management Review*, Fall2003, Vol. 46 Issue 1.

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- b. reprinted in Egelhoff, W.G. (ed) , Transforming International Organizations, Edward Elgar Publshing Limited, Northampton, MA, 1997

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Jarvenpaa, S.L. "Graphic Displays in Decision-Making - The Visual Salience Effect," Journal of Behavioral Decision Making, 3, 1 (1990), 247-262.

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Jarvenpaa, S.L. "The Effect of Task and Graphical Format Congruence on Information Processing Strategies and Decision Making Performance," Management Science, 35, 3 (March 1989), 285-303.

Jarvenpaa, S.L. and Machesky, Jeff.J. "Data Analysis and Learning: An Experimental Study of Data Modeling Tools," International Journal of Man-Machine Studies, 31, 4 (1989), 367-391.

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Jarvenpaa, S.L. "The Importance of Laboratory Experimentation in Information Systems Research," Communications of the ACM, 31 (December 1988), 1502-1504.

Jarvenpaa, S.L. and DeSanctis, Gerarldine. "Standard Scaling in Decision Graphs: An Empirical Investigation," IEEE Transactions on Systems, Man, and Cybernetics, 18, 56, (September 1988), 824-831.

Jarvenpaa, S.L. and Dickson, Gary.W., "Graphics and Managerial Decision making: Research Based Guidelines," Communications of the ACM, 31, 6, (June 1988), 764-774.
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Jarvenpaa, S.L., Dickson, Gary.W., and DeSanctis, Gerarldine, "Methodological Issues in Experimental IS Research: Experiences and Recommendations," MIS Quarterly, 9, 2, (June 1985), 141-156.

BOOKS:

Nolan, R., and Stoddard, D., Jarvenpaa, S.L., and Davenport, T. H. Reengineering the Organization, Harvard Business School Press, 1995.

REFEREED PROCEEDINGS edited:

Jarvenpaa, Proceedings of Austin Mobility Roundtable, Austin, TX March 2004.

DeGross, J. I., Jarvenpaa, S.L., and Srinivasan, A. Proceedings of the Seventeenth International Conference on Information Systems, Cleveland, Ohio, December 1996.

REFEREED PROCEEDINGS/REFEREED CONFERENCE PRESENTATIONS

Kim, Y. and Jarvenpaa, S.L. Organizational Configuration and Knowledge Sharing in Firm Sponsored Communities, ***Organization Science Winter Conference***, February 7-10, 2013 Steamboat Spring, Co.

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Jarvenpaa, S.L. and Lang, K.R. Music remix Communities: Territorial Behavior of User-Created Online Content, ***2013 Winter Conference on Business Intelligence***, February 28 – March 2, 2013.

Jarvenpaa, S.L. and Tuunainen, V. Socialization Agents with Social Media Technologies: Fragmentation or Integration? ***Organization Science Winter Conference,*** February 9 -12, 2012, Steamboat Colorado

Gu, B. and Jarvenpaa, S.L. How Formal and Informal Structure Meet at Electronic Knowledge Sharing Networks in a Global Enterprise, **Organization Science Winter Conference**, *Steamboat Spring, February 11, 2012*.

Jarvenpaa, S.L., Lim. R. Tuunainen, V. Ambidextrous Socialization: Exercising Control in a SocialMedia Environment, ***Hawaii International Conference on System Sciences***, January, 2013.

Kim, Y., Jarvenpaa, S.L. and Gu, B. Membership Overlap in Inter-community Collaboration, ***International Conference of Information Systems,*** Florida, Orlando, December 2012.

Jarvenpaa, S.L. and Valikangas, L. Open revealing: the evolution of pre-revealing behaviors in open innovation constellations, ***European Group for Organization Studies (EGOS) conference***, Helsinki, Finland, July 4-7, 2012.

Gustafsson, R. and Jarvenpaa, S.L. Paradoxes and tensions of competition and collaboration in the organizing of mediating organizations leading mature industrial field's renewal**,** ***European Group for Organization Studies (EGOS) conference***, Helsinki, Finland, July 4-7, 2012.

Jarvenpaa, S.L. and Valikangas, L. From SHOKs to IP: The Emergence of a Semi-Open, Massively Multi-Party, Collaborative Intellectual Property Regime and Its Governance Implications, ***European Patent Office Workshop on Intellectual Property Management: In search of New Practices Strategies and business models***, 4- 5 June 2012, Munich.

Majchrzak, A., Jarvenpaa, S.L. and Johnson, J. Contact Expansion Under Stress Using ICT, ***Academy of Management***, Boston MA, August 3-7, 2012.

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Jarvenpaa, S.L. Keating, E. How Culture Shapes TMS in an Offshored Complex Engineering Services Project, **Organization Science Winter Conference OSWC-XVII,** February 10-13, 2011. Steamboat Springs, Colorado.

Jarvenpaa, S.L. and Wernick, A. A. Learning to Collaborate in Multiparty R&D Networks: Building Capacity for Ambiguity, ***Conference of Organizational Designs for Large-Scale, Multi-Party Collaboration,*** University of Aarhus, Denmark, May 29-31, 2010.

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Jarvenpaa, S.L. Local Context in Global, Virtual Teams, Presentation in the Symposium on Virtual Work, ***Academy of Management Conference***, Montreal, Canada, August 8-11.

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Alaranta, M. and Jarvenpaa, S.L. Changing IT Providers in Public Sector Outsourcing: Managing the Loss of Experiential Knowledge, **Proceedings of the Hawaii International Conference on System Sciences (HICSS)**, January 2010.

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Managing Tensions of Sharing and Protection in Inter-Organizational Collaborations: A Dynamic Interactional Perspective, Chalmers University, Department of Applied Information Technology, October 18, 2012

Governance in Ambiguity: managing Open Closed in Collective Innovation Interactions, September 7, 2012, Aalto University, School of Science.

Theory Building and Epistemology, Aalto University, School Of Business, Aalto University, November 10-12, 2012.

Approaches to Studying Remix Sites, Workshop on Research Methods for Social media Workshop, Aalto University, August 31, 2010

Darthmouth Tuck School of Business CIO Roundtable: Technology, Transformation and Collaborative Leadership, February 17, 2010, Houston Texas.

Communication and Trust in Global Virtual Teams, IEEE Technology Management Council, Austin, TX, Monday, February 8, 2010

Invited Keynote Speaker, Risky Collaborations in Security Management, in the Conference on Trust Within and Between Organizations, Madrid Spain, January 29-30, 2010.

Invited Keynote speaker, The Future of Mobile Online Collaboration: From Entertainment to Urban Informatics, 8th Global Mobility Roundtable, Cairo, Egypt, November 2 2009.

Knowledge Coordination in Offshored Complex Engineering Services Project, National Academy of Science, Minsk, Belarus, October 21, 2009

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Boundaries and Innovation, University of Jyvaskyla, May 21 2009.

Collective Ownership in Action, Boston College, May 1 2009

Building Virtual Teams that Rock, Keynote Presentation, Virtual Teamwork and Technologies Workshop, Helsinki University of Technology, January 15 2009

Social Media and Territoriality, presentation at Nokia Corporation Media Lab, Tampere, Finland, December 12, 2008

Social Media and Group Interaction, presentation at the Tampere Workshop Social Media and Co-Creation, Tampere University of Technology, Tampere, December 11, 2008

Adhoc Collaboration in Professional Networks: Professionals Protecting Security, University of Houston, November 22, 2008.

. Management Challenges in Inter-Company Innovation, Keynote Presentation of International Federation of Information Processing IFIP Working Group 5.7 Annual Meeting, Espoo Finland, September 16, 2008.

Territoriality and Web 2.0. NSF Workshop on Digital Innovation, Philadelphia 25-27, 2008.

Collaborative Innovation in ICT-Enabled Business Process: State of the Art, Finnish Academy, August 28, 2008.

Uses of Facebook: College Students, St. Stephens Academy, Austin, Texas, January 13 2008.

Managing global Virtual Teams, PUC-Chile, April 14, 2005

Capabilities Building in Chinese Software Firms, Keynote Presentation, Mediterranean Conference on Information Systems, Venice, Italy, October 4-7 2007.

Collaborative Innovation in Information Technology Outsourcing, Helsinki University of Technology, June 8 2007.

Intellectual Property Policies and Knowledge Worker Motivation, University of Jyvaskyla, Finland June 13 2007.

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"Organizing for Collaborative Innovation in Information Technology Outsourcing: Longitudinal Multi-Company Investigation, " McGill Presentation, May 4th 2007.

"Future Trends in Knowledge Management, INFWEST seminar, Turku University, Turku, Finland, Dec. 18 2006.

"Collaborative Innovation Development in Business Networks," Keynote Speaker of the Workshop, Simlab, Helsinki University of Technology, June 8, 2006.

"Knowledge Ownership: Implications to Open Source Communities," SoberIT, Helsinki University of Technology, June 21, 2006.

"Value Creation in Digital Networks," Keynote Speaker at Big XII Conference, Baylor University, April 1 2006.

"Reflections on Gender and Information Systems Research," GRS 390J – UT Center for Woman and Gender Studies, March 8, 2006.

"Learning in Ego-Centric Networks: Professionals Protecting National Security," Fuqua School of Business, Duke University, March 4, 2006.

"Trust and Distrust in Virtual Relationships," Center for Work, Technology, and Organization, Stanford University, March 22, 2006.

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. " Role of IS Research: Knowledge Production at the Boundary," *Gordon Davis Symposium*, University of Minnesota, Minneapolis, May 13, 2005

"Research Program in Knowledge Management," City University of Hong Kong, Hong Kong, June 17, 2004.

Role of Information Technology in Organizational Innovation, Austin InnoTech Conference, November 3, 2004, Convention Center, Austin, TX.

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Innovation in Global Outsourcing Relationships, City University of Hong Kong, July 2004.

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"Geographically Colocated Subgroups in Globally Dispersed Teams: A Test of the Faultline Hypothesis," Cognitive Workshop, Barcelona, Spain, December 2003.

"Communication technologies and Internet Architecture," Helsinki University of Technology, June 2003.

"Psychological ownership of knowledge," Helsinki University of Technology, June 2003.

A panelist, "Life Balance panel," at MBA Women Leadership conference, University of Texas, February 2003.

"Publish or Perish," University of Texas at San Antonio, a Ph.D.colloguim, April 2003.

Information Technology and Knowledge Sharing Research, University of Oulu, June 2004.

Trends in Trust Research in Global Virtual Teams, University of Oulu, June 2004.

"Payment methods in M-commerce," Vaasa University, Finland, June 2003.

"Activity theory and Technology Acceptance Model," Vaasa University, Finland, June 2003.

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"Publish or Perish", Americas Conference of Association for Information Systems (AMCIS), Dallas, TX, August 9, 2002

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M-Commerce Business Models, CISR Summer Session, Cambridge, Massachusetts, June 18, 2001.

Mobile Commerce Strategies, Association for Information and Management Conference, Nantes, France, June 9, 2001.

Mobile Commerce Value Generation, Institute of Innovation Research, Hitotshubashi University, Tokyo, Japan, May 27, 2001.

"Where is the Beef in Mobile Commerce?," Best of Advanced Practices Council Working Session, Chicago, IL, May 8, 2001.

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"Strategy Making in the Digital Economy: Integrating Market, Technology, and Policy Opportunities," SIM-APC Spring Meeting, Atlanta, GA, February 12, 2001.

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Closing the Internet: How E-Business Uses Market, Policy, and Technology to Sustain Advantage, Management Strategy and the Business Environment Conference, Wharton School at the University of Pennsylvania, Philadelphia, September 15, 2000 (co-authored with Dr. Tiller).

Internet Shopping, Helsinki School of Economics, March 10, 1998.

How Enterprise-Wide Resource Information Systems Can be Dangerous for Your Organization's Health, Melbourne Business School, Australia, August 1997.

Theory of Swift Trust in Virtual Forms, Melbourne Business School, Australia, July 1997.

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Trust in Virtual Teams, Research Workshop, Helsinki School of Economics, Finland, October 30, 1996.

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- Melbourne Business School, June 1997.
- Electronic Retailing and Consumer Conference, IC2, October 2-3, 1996.
- IS Research Seminar, October 11, 1996.
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- Electronic Commerce Conference, Jyvaskyla, Finland, October 28. 1996.
- Presentation to the Scientific Board of Tieto Tehdas, Helsinki, Finland, October 30, 1996.
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Reengineering: What have we learned?, Harvard Business School, Cambridge, Massachusetts, February 10, 1995.

The Use of Information Technology to Enhance Management School Education, Sloan School of Management, Massachusetts Institute of Technology, Cambridge, October 17, 1994.

Positioning for Strategic Uses of Converging Global Information Infrastructure, SIM 1994 Annual Conference, Snowbird, Utah, September 1994.

Business Process Reengineering: Tactics for Managing Radical Change

- Graduate School of Business, University of Southern California, Los Angeles, March 1994.
- Price Waterhouse Colloquium, University of Utah, Salt Lake City, October 1993.

Reengineering: The State of the Art, Monterrey Institute of Technology, a satellite presentation to a number of different ITESM campuses, May 2, 1994.

Managing Information Technology Globally: A 5-year Agenda, Harvard Business School, Cambridge, Massachusetts, February 1994.

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Global Information Technology - Two Empirical Studies School of Business

- Queen's University, Kingston, Canada, July 9, 1991.
- Abo Akademi University, Abo, Finland, December 12, 1990.

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The Effect of Task Demands and Graphics on Information Acquisition and Evaluation Strategies. Information systems Colloquium, Graduate School of Business, University of California-Los Angeles, June 1986.

LECTURES/SPEECHES:

Managing the Open Innovation Dilemma, Research Presentation, Aalto University/Science and Technology School, Helsinki, Finland, September 2, 2010

Managing Transition from Closed Innovation to Open Innovation, Workshop on Digital Innovation, Pori Finland, May 26-28 2010, Pori Finland.

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Innovation Challenges in IT Outsourcing, European Conference on Information Systems (2009) Workshop on Sourcing, Verona, Italy, June 7, 2009.

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Building Trust in Global Virtual Teams, Center for Customer Insight Research Camp, July 22, 1999.
-Queens University, Canada, July 9, 1999.

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Behavioral Decision Theory and DSS: New Opportunities for Collaborative Research (with J. Elam and D. Schkade), Information Systems and Decision Processes Workshop, Arizona, October 1989.

Information Technology and Corporate Strategy: A View from the Top, Fourth Annual Texas Conference on Organizations, March 1989.

Strategies for Overcoming the Unintended Effects of Computer Supported Meeting Environments, The Third Annual Texas Conference on Organizations, Austin, Texas, April 1988.

22

A Field Experiment on NICK Meeting Room, MCC's Software Technology Program Shareholders' Meeting, Austin, Texas, November 1985.

Graphics Research at the University of Minnesota, MIS Research Center Associates Meeting, Minneapolis, Minnesota, November 1985.

The Effect of Task Demands and Graphics on Information Acquisition and Evaluation Strategies, TIMS/ORSA Conference, St. Louis, Missouri, October 1987.

The Effect of Task Demands and Graphics on Information Acquisition and Evaluation Strategies, 2nd Behavioral Decision Research Conference, Austin, Texas, June 1987.

PANEL CHAIR/PARTICIPANT:

Minitrack Chair, HICSS-46 Paradoxes and Co-Chair of Minitrack, Paradoxes and Tensions in Innovation and Implementation of Complex Systems, Hawaii International Conference on System, January 7-10, 2012

Panelist in Crowdsourcing and Future Research Directions, ***Hawaii International Conference on Systems Sciences***, January 7 2013, Maui, Hawaii.

Managing Ownership Tensions in Large Scale Open Innovation Networks, A research incubator for exploring tensions and paradoxes, ***Academy of Management Conference***, Professional Development Workshop. August 4, 2012.

Panelist in PDW- Researching the Informal Economy: Opportunities and Challenges of Social Media Research, ***Academy of Management Conference***, August 5, 2012, Boston, MA,

New Directions in Online Community Research, Presentation, ***International Conference on Information Systems*** (ICIS), December 12-15, 2010 St. Louis, USA.

Myths and Reality of Publish and Perish, ICIS Doctoral Consortium, Verona, June 2009.

"Unhaunting from the Ghost We Killed: IS Research and Education in the Post-Industrial Economy," panel Presentation at the International Conference on Information Systems ICIS, Paris, December 16, 2008.

"Surveillance and You" Civic Forum, University of Texas at Austin, March 31, 2007.

Panelist "Future of Health Information Technology," Texas Health Institute, October 27, 2006.

"Opportunities and Challenges of Publishing in Top-tier IS Journals by Researchers in Pacific Asia, " *The Ninth Pacific Asia Conference on Information Systems*, Bangkog, Thailand July 7 – 10, 2005.

"IT Enabled Transformation", *International Conference on Information Systems*, Las Vegas, Nevada, Dec 13, 2005

"Opportunities and Challenges of Publishing in Top-tier IS Journals by Researchers in Pacific Asia, " *The Ninth Pacific Asia Conference on Information Systems*, Bangkog, Thailand July 7 – 10, 2005.

Consumer Views of Newspapers, The News Business in Transition: Forces Shaping the Future, A workshop held by the College of Communications, October 30, 2002.

23

ICTs, Globalization, and Local Diversity, International Conference on Information Systems, 2002, Barcelona, Spain, December 2002.

Best Practices for Managing Virtual Teams, Academy of Management 2001 Conference, Washington, DC, August 7, 2001.

Strategic Imperatives in the Digital Era, Academy of Management 2001 Conference, Washington, DC, August 7, 2001.

Fundamental Concepts and Approaches for Investigating Virtual Teamwork, International Conference on Information Systems 2001, Brisbane, Australia, December 11, 2000.

E-tailers Are from Mars, and Customers Are from Venus, DCI eCustomers Fall 2000 Conference, Los Angeles, California, November 2, 2000.

Ecommerce - What Is/Will Be its Impact on Technology Transfer?, Annual Meeting of the Technology Transfer Society, Austin, Texas, July 20, 2000.

Integrating e-business, knowledge management, and policy considerations within an information systems strategy framework, IS professors in the electronic world: Digging their graves or digging a goldmine?, and Rigour or relevance?, 8th European Conference on Information Systems, Vienna, Austria, July 3-5, 2000.

Legal Concerns in the Digital Music Era, South by Southwest Music and Media Conference 2000, Austin, Texas, March 17, 2000.

A Strategic Vision for Information Technology: What, Why, Who, Where, When, and How, International Conference on Information Systems 1994, Vancouver, Canada, December 1994.

Education in the Information Age: Experiences in the Electronic Classroom, International Conference on Information Systems 1992, Dallas, Texas, December 1992.

Innovative Data collection Techniques in MIS Research: New Ways to Approach Old Problems, International Conference on Information Systems 1991, December 1991.

Issues in Doing Applies Research, TEXIS meeting, University of Houston, Texas, April 5, 1991.

Developing Global Information Technology Applications, International Conference on Information Systems 1990, Copenhagen, Denmark, December 1990.

MIS Doctoral Programs: A 20-year Status Report, 20th Annual Meeting of Decision Sciences Conference, New Orleans , Louisiana, November 1989.

Problems and Pitfalls in Protocol Analysis: Information Systems Researchers' and Editors' Perspectives, Competitively Accepted Symposium for the Research Methods Interest Group, 1988 National Academy of Management Meeting, Anaheim, California, August 1988.

Issues in Designing the User Interface to Computer Aided Meetings, Competitively Accepted Panel Presentation, Computer Human Interaction Conference 1988, Washington, D.C., May 1988.

E-R versus RDM: A Human Factors Perspective, 6th International Conference on ER Modeling, New York, New York, November 1987.

GRANTS & GIFTS

Jarvenpaa, S.L. and Tanriverdi, H. McCombs Research Excellence Grant, Innovation Battles of Digital Knowledge Ownership: Implications for Firm Policies and Processes, February 2012 ($15,000)

24

Smeds, R., Jarvenpaa, S. and Vartiainen, M. Collaborative innovation in ICT-enabled business processes and business models, Funded by TEKES (Finland's research and development fund) and Finnish Academy; 1, 7000, 000 Euros; 2008-2012

National Science Foundation Grant, "Intercultural Knowledge System Dynamics in Complex Services Outsourcing", Co-Principal Investigator (Grant total is $642,000)

Davenport, T.H. and Jarvenpaa, S.L. "Strategic Analytics in Government," IBM Business of Government grant. September 2006, $20,000

Grant from BMAS, $5000, Department of Accounting, University of Texas, Austin, November 2003.

Grant from Society for Information Management, $12,000 for S. Jarvenpaa on mobile commerce research, January 2003.

Grant on Mobile Commerce research from the Society for Information Management, $25,000, July 2001.

Gift from Accenture, $25,000, June 2001.

Merit-based grant from the Dean's Office of the McCombs School of Business, May 2000-August 2000 as well as May 2001-August 2001, $12,000 each year for summer research.

Grant from BMAS, Department of Accounting
-$7,500, March 2001.
-$7,000, March 2000.

Gift from Gray Cary Ware and Freidenrich, LLP, $10,000, December 1999.

Grant on Knowledge Management from the IBM Corporation, $78,000, December 1999.

Grant on Global E-commerce from Andersen Consulting, $37,000, October 1999.

Grant on "Tomorrow's E-Business Models: Integrating Market, Technology, and Policy Opportunities," Society for Information Management, $42,500, September 1999.

Grant for the completion of reengineering research, Harvard Business School, $10,000, July 1995.

Grant from the Center for International Business and Education Research, University of Texas at Austin, $5,000, Summer 1995.

Grant for "Business Process Reengineering: Managing IT-Enabled Radical Change," Ernst and Young Center for Information Technology and Strategy and the Harvard Business School Division of Research (with D. Stoddard), $50,000, January 1993.

Grant for "Reengineering the Case Environment," IEF users group, $45,000 (with M. Vitale, C. Kemerer, and Baroudi), January 1993.

Grant for Global Information Technology (with B. Ives), Peat Marwick Foundation, Spring/Summer/Fall 1989.

AWARDS/HONORS

One of the 5 Best Publications of the AIS Community for 2011: awarded Dec 2012

Honorary Doctorate, October 2012, University of Gothenburg

25

Post doctoral and Early Career Scholars Workshop, July 2nd-3rd, 2012, 28th Egos Colloquium, 2012. Helsinki, Finland.

Academy of Management, Organizational Communication and Information Systems (OCIS), Doctoral Consortium Faculty Member, Boston, MA 3-4 August 2012.

Nominated the 2011-2012 University Co-operative Society Career Research Excellence Award

Career Award for Outstanding Research Contributions, McCombs School of Business, University of Texas at Austin, Spring 2011

Honorary doctorate, Aalto University/Helsinki School of Economics, Spring 2011.

Faculty member, Doctoral Consortium of European Conference of Information Systems (ECIS), June 5-8, 2011

Faculty member, Doctoral Consortium of IEEE International Conference on Global Software Engineering, August 15-16, 2011.

Dean's Fellowship, University of Texas at Austin, Spring 2009.

Honorary doctorate, Jyvaskyla University, Finland, May 2009.

2009 European Conference on Information Systems Doctoral Consortium Faculty, Verona, Italy, June 5-6

Distinguished Finnish Professorship, 2008-2012

First Prize in the 2003 Society for Information Management International Paper Awards Competition, July 2003.

Association of Information Systems (AIS) Fellow, December 2001

Faculty Partnership Award, from the IBM Corporation, $30,000, November 2000.

Best Paper Award for "Communication and Trust in Global Virtual Teams," (with D.E. Leidner), from the Organizational Communication and Information Systems Division of the Academy of Management, August 2000.

An Invited Faculty Member in the Scandinavian Doctoral Workshop on Design and Management of Information Technology, Copenhagen, Denmark, May 3-8, 1998.

An Invited Faculty Member in the Doctoral Workshop on Organizational Virtualness, Helsinki, Finland, March 9-10, 1998.

Dean's Fellow, University of Texas at Austin, Spring Semester of 1998.

An Invited Faculty Member in the International Conference on Information Systems (ICIS) Doctoral Consortium, Atlanta, Georgia, December 11-14, 1997.

Distinguished Visiting Scholar, University of Melbourne, Australia, July 1997-August 1997.

An Invited Faculty Member in KPMG African-American, Hispanic-American, and Native American Information Systems Doctoral Student Consortium, Cleveland, Ohio, December 13-15, 1996.

Best Paper Award (with Dorothy Leidner), MIS Quarterly, 1995.

26

First Prize in the 1994 Society for Information Management International Paper Awards Competition, July 1994.

Marvin Bower Fellowship at Harvard Business School, January-December 1994.

Outstanding Reviewer Award of 1990 by Information Systems Research, 1991.

An invited faculty member in the ICIS Doctoral Consortium of 1991.

Fellow of the Center of International Business Education and Research, University of Texas, Summer 1991.

Visiting Summer Scholar, Queens University, July 1991.

The Second Prize in the 1991 Society for Information Management International Paper Awards Competition, July 1991.

Faculty Development Release Time, University of Texas, Fall 1988.

School of Management Doctoral Dissertation Fellowship, University of Minnesota, Minneapolis, 1985.

Society for Information Management (SIM) Doctoral Dissertation Fellowship, 1983.

PROGRAM/CONFERENCE COMMITTEES:

International Conference on Information Systems (ICIS) Co-Track Chair: Reshaping Society through Information Systems Design, Milan, Italy, December 2013.

Pacific Conference of Information Systems (PACIS), Track Co-chair "IT/IS Strategy, Leadership and Governance", Jeju Island, Korea from June 18 – 22, 2013.

International Conference on Information Systems (ICIS 2011), Track of Breakthrough Ideas, associate editor.

Program Committee Member, 11th ICMB Conference on adoption, use and effect of Mobile Systems and Applications, Delft, The Netherlands, June 21-22, 2012

FINT- Workshop on Trust 2012, board member

Program committee Member, ICMB 2011- the 10th International conference on Mobile Business, Como Italy, June 20-21, 2011

2010 International Conference on Information Systems (ICIS) Co-Track Chair: Online Community and Group Collaboration Track

Track Chair for Mobile Entertainment, 9th International Conference on Mobile Business, June 27-29 2010

Co-Chair Digital Innovation Workshop, Tampere Finland November 11 2009

Co-Chair, Virtual Worlds Conference: New Ventures and Leadership in Virtual Worlds, April 1 -2, AT&T Conference and Executive Center, University of Texas at Austin.

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Co-Chair for International Conference on Information Systems (ICIS) ancillary workshop on Cross-Cultural research on Information systems, Co-chair, Sunday December 14, 2008, Paris, France.

Reviewer, International Conference on Information Systems (ICIS), 2008

Program Committee Member, Auckland Mobility Roundtable Conference, Auckland, November 23-25, 2008.

Workshop on Music Business and Web 2.0, April 25, 2008, McCombs School of business.

Co-Chair for Women and Gender Conference, University of Texas at Austin, April 11 2008.

Co-Chair for International Conference on Information Systems (ICIS) ancillary workshop on "How Technologies are Shaping and Being Shaped by Strategy," Sunday, December 9 2007, Montreal, Canada

Co-Track Chair, Global Information Management, International Conference of Information Systems (ICIS), Montreal, December 10-12, 2007

Co-Chair, Los Angeles Mobility Roundtable Conference, Los Angeles, June 1-2, 2007, 210 people registered.

Program Committee Member, IFIP WG.4 Sao Paulo, Brazil, May 28 to 30, 2007.

Co-Chair, Helsinki Roundtable Conference, Helsinki, June 1-3, 2006 (95 people registered). http://project.hkkk.fi/helsinkimobility/organisation.htm,

Co-Program Chair (Academic) for World Conference on Information Technology (WCIT), May 3-5 2006 Austin, Texas

Co-Chair, Workshop on Future of Open Source and Peer Production Model, University of Texas, May 2, 2006. **www.mccombs.utexas.edu/events/osworkshop.**

Co-Chair, Hong Kong Mobility Roundtable, Hong Kong University of Science and Technology, June 2005 http://www.hongkongmobility.ust.hk/

Co-chair, Austin Mobility Roundtable, University of Texas, March 2004. http://www.mccombs.utexas.edu/events/roundtable/.

Chairperson, JAIS Theory Development Workshop, December, Barcelona Spain, 2002.

Chairperson, JAIS Theory Development Workshop, December 2003, Seattle, Washington, 2003.

Chairperson, JAIS Theory Development Workshop, December 2004, Washington DC, 2004.

Program Committee Member, IFIP WG.4 Sao Paulo, Brazil, May 28 to 30, 2007.

Program Committee Member, Organizational Knowledge, learning and Capabilities (OKLC 2004), University of Innsburck, Austria, Spring 2004.

Program Committee Member, mBusiness 2005, IEEE Sponsored Conference, Sydney, Australia, July 2005.

Program Committee Member, European Conference on Information Systems, June 2005

Program Committee Member, European Conference on Information Systems, June 2004

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Program Committee Member, European Conference on Information Systems, June 2003.

Program Committee Member, IFIP TC 6 eBusiness, October 2002.

Program Committee Member, Organizational Knowledge, learning and Capabilities (OKLC 2004), University of Innsburck, Austria, Spring 2004.

Program Committee, Workshop on Standard Making: A Critical Frontier in Information Systems, Seattle, December 2003.

Co-founding member of the Global Round Table on Mobile Commerce Research: the first conference was held in May 2002 in Tokyo, Japan; the second conference was held in May 2003 in Stockholm.

ICIS Track Chair on Society, Policy, and Regulation, December 2002

ECIS 2000 Program Committee, Vienna, Austria, July 2000.

ECIS 2001 Program Committee, April 2000.

Inaugural AIS Fellows Selection Committee, Fall 1999.

INFORMS Information Technology Track Program Committee Member, Spring 1998.

ICIS'99 Doctoral Dissertation Competition Co-Chair, Summer 1999.

ICIS'98 Doctoral Consortium Co-Chair, Helsinki Finland, December 1998.

ICIS'96 Program Co-Chair, Cleveland Ohio, December 1996.

INFORMS Information Technology Track Program Committee Member, Fall 1995

Faculty Member, Finnish Doctoral Seminar Series, May 1995.

Program Committee member, ICIS1994.

Program Committee member, ICIS1995.

Information Resources Management Association Program Committee, 1994.

Doctoral Consortium Chair of TEXIS 1993.

Planning and Arrangements Chair, ICIS 1992.

Program Committee Member, IFIP WG 8.2, "The Impact of Computer Supported Technologies on Information Systems Development," Minneapolis, Minnesota, June 15-17, 1988.

Program Committee Member, IFIP TC8, "Collaborative Work, Social Communications and Information Systems," August 27-29, 1991.

Program Committee Member IFIP "Women, Work and Computerization," June 1991.

COMMITTEE WORK:

INFORMS publications committee, 2010-2012

National Science Foundation Panelist, 2009-2013

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Steering Group member of Virtual Team Research Group, Ashton University, UK, 2012.
Association for Information Systems (AIS) Social Media Task force, Summer 2012 –
Dell social Innovation Competition, Judge, Spring 2012, Spring 2011.
SIM Austin Chapter, Founding Member and Member of Executive Committee, 2012-
Steering Committee, Virtual Work and Organization Psychology Program, Helsinki University of Technology, Finland, September 2008-2010

University Co-Operative Society's Robert W. Hamilton Book Awards Review Committee, 2009

Ad Hoc Internet Survey Committee, the Provost Office, 2007-2008.
Departmental Institutional Review Board (IRB) Chair, 2008-
Member of the Bridging Disciplines Program Committee, 2001-2004
Member of the Faculty Advisory Committee for Swedish Endowment, 2001- 2007
Dissertation Award Committee member of Women's Studies Department, March 2001-
Nominating Committee for the Association for Information Systems, June 2000 -2002.
Steering Committee member, Women and Gender Studies, April 2000 – 2005.
Member of the MBA Policy Committee, 1998-August 2002
Member of the Women in Public Policy, 1999-
Monterrey Tech/ UT Ph.D. Program Committee 1991-1994
GSB Behavioral Lab Committee 1987-
Coordinator of IS Research Seminar, 1991-1993; 1995-1996
Information Systems Ph.D. Student Advisor, 1989-1996
Coordinator of IS Research Seminar (with M. Mannino), 1989-1990.
Member of the MBA Core Council, 1992-1993.
Coordinator of the MBA IS Core Module, 1992-1993.
Track leader for IM Change Management Track, Spring 1995-August 1996
Apple Laboratory Committee 1986-1987.
Chair or Co-Chair of the following Dissertation Thesis Committees:

Yongsuk Kim	2008-
Tayfun Keskin	2006-2010
Daniel Lee	2004-2005
Geng Yang	2002-2008
Ranjan Dutta	2002-2005
Brad Crisp	1998-2002
Larry Seligman	1997-2001
Kate Stewart	1997-2000
Rex Pereira	1997-1999
Thomas Shaw	1996-2001
Kathy Knoll	1995-2000
Martha Corrales	1994- 1997
Victoria Erosa	1993-1996
Beatrix Calixto Cendon	1992- 1996
Noam Tractinsky	1992- 1994
Dorothy Elliott	1990-1992
Chino Rao	1988-1990
Kyung Soo Chung	1988-1990

Member of the Dissertation Thesis Committee:

Kui Du	2012-
Holly Lanham	2006-2010
Jang Kyeonhee	2006-2011
Jarkko Vesa	2006-2007
Lisa Kleinman	2003-2010
Scott D'urso	2003-2004
Sandra Pride-Shaw	2003-
Jessica Jourdan	2002-2006
Zeynep Cemalcilar	2002-2003
David Nino	1999-2002
Kevin Rioux	2000-2001

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James Richie-Dunham	2000-2002
Cheryl Martin	1999-2001
Saku Salo	1999-2000
Erik Timmerman	1998-2000
Tony Ammeter	1997-2000
Jaana Kuula	1996-
David Paul	1995-2000
Margaret King	1994-1997
Kay Victor	1993-1995
Kathy Wohlert	1993-1995
Xin Chen	1992- 1994
Sukumar Rathnam	1992-1993
Don Jones	1987-1988
Naveed Saleem	1986-1989
Pai-Cheng Chu	1986-1987

Ph.D. Thesis Examiner for Mikko Valorinta, Aalto School of Science and Technology, "Socio-Cognitive Perspectives on IT-Enabled Change in Organizations," 2011-2012.

Ph.D. Themis Examiner /Opponent for Yong Liu: Solving the Puzzle of Mobile Learning Adoption, Abo Akademi, Turku, Finland, May 19 2011

Oral Ph.D. Thesis Examiner for Elfriede Irene Krauth "Real Time Planning Support: A Task-Technology Fit Perspective," Erasmus University Rotterdam, December 19 2008, Rotterdam, Netherlands.

Oral Ph.D. Thesis Examiner and Opponent for Anna Sell, "Mobile Digital Calendars in Knowledge Work," Abo Akademi University, Turku, Finland, September 19 2008.

External Ph.D. Thesis Examiner/Final Official Opponent for Jarkko Vesa, Helsinki School of Economics, November 30 2007.

External Ph.D. Thesis Examine for Kristiina Karvonen, Helsinki School of Technology, 2006.

External Thesis Examiner for Shroff Ronnie, City University of Hong Kong, 2005.

Ph.D. Thesis Examiner/Committee participation for Vanessa Liu, City University of Hongkong, 2004.

Ph.D. Thesis Examiner/Official Opponent for Jan Feller, Helsinki School of Technology, 2004.

Kristiina Karnonen, Ph.D. Thesis Examiner, Helsinki School of Technology, 2004.

Ph.D. Thesis Examiner/Official Opponent for Saku Salo, Helsinki School of Economics, 1999-2000.

Ph.D. Thesis Examiner/Official Opponent for Tomi Dahlberg, Helsinki School of Economics, 1990-1991.

Ph.D. Thesis Examiner for Paul Newell, The University of Queensland, Australia, 1990-1991.

Ph.D. Thesis Examiner for Jukka Viitanen, Turku School of Economics and Business Administration, 1998.

REVIEWER FOR SCIENTIFIC RESEARCH FUNDS:

Social Sciences and Humanities Research Council of Canada.

Austrian Science Fund, Humanities and Social Sciences of Austria

Social Sciences and Humanities Research Council of Hong Kong

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National University of Singapore Academic Research Fund

Academy of Finland

National Science Foundation – A panel member for Information Technology Program, April 2003.

National Science Foundation - Decision, Risk, and Mgmt. Science Program: Information Technology and Organizations Program.

PROFESSIONAL ACTIVITIES:

Member of:

Academy of Management
Association for Computing Machinery
Association of Information Systems
The Institute of Management Science
Decision Sciences Institute
Society for Information Management

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