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EDUCATION:

UNIVERSITY OF MINNESOTA MINNEAPOLIS, MINNESOTA
SCHOOL OF MANAGEMENT
Ph.D. in Business Administration, 1986.
Major concentration: Management Information Systems.

UNIVERSITY OF MINNESOTA MINNEAPOLIS, MINNESOTA
SCHOOL OF MANAGEMENT
Master of Business Administration, 1982.
Major concentration: Management Information Systems.

BOWLING GREEN STATE UNIVERSITY BOWLING GREEN, OHIO
Bachelor of Science in Business Administration, 1981.
Fields of concentration: International Business and Management Information Systems.

TEACHING
EXPERIENCE:

UNIVERSITY OF TEXAS AT AUSTIN AUSTIN, TEXAS
James L. Bayless/Rauscher Pierce Refsnes, Inc. Chair in Business Administration, September 1999-
Professor, September 1997-
Associate Professor in Information Systems (with tenure), September 1991 - August 1997
Assistant Professor in Information Systems, September 1986-August 1991

UNIVERSITY OF MINNESOTA MINNEAPOLIS, MINNESOTA
SCHOOL OF MANAGEMENT
Instructor in information Systems, January 1983 - June 1986;

OTHER EXPERIENCE:

CHALMERS UNIVERSITY OF TECHNOLOGY, Applied Information Technology
Visiting Professor, Jan 2014-

HELSINKI UNIVERSITY OF TECHNOLOGY/AALTO UNIVERSITY
Finnish Distinguished Professor, August 2008-December 2012

HONGKONG UNIVERSITY OF SCIENCE AND TECHNOLOGY. June 1 –July 15, 2005
Visiting Professor

CITY UNIVERSITY OF HONGKONG, June 1 through August 1, 2004
Visiting Professor

HELSINKI UNIVERSITY OF TECHNOLOGY, June 1-July 1, 2003; June 1-July 1, 2004; June 1- July 5, 2006
Visiting Scholar, Simulation Laboratory.

SLOAN SCHOOL, MASSACHUSETTS INSTITUTE OF TECHNOLOGY, January - July 2001
Visiting Scholar, Center for Information Systems Research

HARVARD BUSINESS SCHOOL, January 1994 - January 1995
Marvin Bower Fellow, Distinguished Research Fellowship

ERNST AND YOUNG, March - December 1994
Researcher, multi-client program on re-engineering knowledge work

THE MICROELECTRONICS AND COMPUTER TECHNOLOGY CORPORATION (MCC),
June 1987 - October 1987
Principal Investigator, social science study examining computerized meeting facilities.

THE PILLSBURY COMPANY, December 1984 - May 1985
Analyst, long-range information systems planning project under the direction of the Nolan & Norton Consulting Company.

EDITORIAL POSITIONS:

Co Editor-in-Chief, ***Journal of Strategic Information Systems*** (JSIS), 2000- ongoing
Editor-in-Chief, ***Journal of Association of Information Systems***, May 2002-May 2005
Co-Special Issue Editor, ***Organization Studies*** on Paradox, Tensions, and Dualities and Change, 2012-
Senior Editor, ***Organization Science***, 2008-2010
Associated Editor, ***Information Systems Research***, Collaboration and Value Creation in Online Communities, 2014-
Associate Editor, ***Information Systems Research***, Social media and business transformation, 2012-
Senior Editor, ***MIS Quarterly***, Special Issue for Ventures in Virtual Worlds, 2007-
Senior Editor, ***Information Systems Research***, 2000-2002
Senior Editor, ***MIS Quarterly***, 1995-1999
Associate Editor, ***ACM Transactions on Human Computer Interaction***, 1999-2001
Associate Editor, ***Information Systems Research***, 1991-1999
Associate Editor, ***Information Technology and Management***, 1997-
Associate Editor, ***International Journal of Electronic Commerce***, 1996-
Associate Editor, ***Journal of Computer-Mediated Communication*** (an electronic journal), 1994-
Associate Editor, ***Journal of Internet Research***, 1998-2001
Associate Editor, ***Management Science***, 1991-1998
Associate Editor, ***MIS Quarterly***, 1991-1995
Editorial Board, ***Journal of Organization Design***, 2010-
Editorial Board, ***Information Systems & e-Business Management***, 1999-
Advisory Board, ***Information Systems Research***, 2011-
Advisory Board, ***eService Qu@rterly***, 1999-
Advisory Board, ***INFORMS Management of Health Sciences & Technology***, 1999-
Advisory Board, ***Internet Research***, 1998-
Advisory Board, ***Journal of AIS***, 1998-2001

OTHER POSITIONS

Director, Information Management Program, Spring 2012, Spring 2013-ongoing
Director of the Center for Business, Technology, and Law, 2003-ongoing
Co-Director of the Center for Business, Technology, and Law, 1999-2003.
Track Chair, Center for Customer Insight, 1998-2005
Visiting Professor, University of Jyvaskyla, 1999

RESEARCH
INTERESTS:

Distributed innovation/Innovation ecologies/Virtual organizations/Trust& Distrust

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REFEREED
PUBLICATIONS:

Accepted:

Su, F., Mao, J-Y., and Jarvenpaa, S.L. How do IT Outsourcing Vendors Respond to Shocks in Client Demand? A Resource Dependence Perspective, ***Journal of Information Technology***, forthcoming.

Jarvenpaa, S.L. and Tuunainen, V.K. How Finnair Socialized Customers for Service Co-Creation with Social Media, ***MIS Quarterly Executive***, September 2013, 12:3, p. 125-136.

Crisp, B. and Jarvenpaa, S.L. Swift Trust in Global Virtual Teams: Trusting Beliefs and Normative Actions, ***Journal of Personnel Psychology***, forthcoming.

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Faraj, S., Jarvenpaa, S.L. , Majchrzak, A. Knowledge Collaboration in Online Communities. ***Organization Science*** 22(5), 2011, 1224-1239.

Keating, E. and Jarvenpaa, S.L. Interspatial Subjectivities: Engineering in Virtual Environments, ***Social Semiotics Journal***, 21 (2), April 2011, 213-231.

Jarvenpaa, S.L. and Keating, E. Hallowed Grounds: The Role of Cultural Values, Practices, and Institutions in TMS in an Offshored Complex Reengineering Services Project ***IEEE Transactions on Engineering Management***, 58 (4), 2011, 786-798.

Jarvenpaa, S.L. and Majchrzak, A. Vigilant Interaction in Knowledge Collaboration: Challenges of Online User Participation Under Ambivalence, ***Information Systems Research***, vol. 20, 20th Anniversary Special Issue, December 2010, 773-784.

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Majchrzak, A., Jarvenpaa, S.L. and Hollingshead, A.B. Coordinating Expertise Among Emergent Groups Responding to Disasters, ***Organization Science***, January/February 2007, 18, 1, 147-161.

Polzer, J. Crisp, B., Jarvenpaa, S.L., and Kim, "Extending the Faultline Concept to Geographically Dispersed Teams: How Colocated Subgroups Can Impair Group Functioning," ***Academy of Management Journal***,2006, Vol. 49, 4, 679-692,

Chang, C. and Jarvenpaa, S.L. "Pace of Information Systems Standards Development and Implementation: The Case of XBRL, " ***Electronic Markets***. Vol. 15, Number 4, 2005, 365-377

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Jarvenpaa,S.L., Tiller, E., and Simons, R. "Regulation and the Internet: Public Choice Insights for Business Organizations, *California Management Review*, Fall2003, Vol. 46 Issue 1, 72-85.

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Jarvenpaa, S.L. and Ives, Blake. "Organizational Fit and Flexibility: IT Design Principles for a Globally Competing Firm," Research in Strategic Management and Information Technology, JAI Press , 1994, 1-39.

Jarvenpaa, S.L. and Ives, Blake. "Organizing for Global Competition: The Fit of Information Technology," Decision Sciences, Vol. 24, No.3 , 1993, 547-580.

Ives, Blake., Jarvenpaa, S.L., and Mason, Richard.O. "Global Business Drivers: Aligning Information Technology to Global Business Strategy," IBM Systems Journal, 32, 1 (1993), 143-161.

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- b. reprinted in Egelhoff, W.G. (ed) , Transforming International Organizations, Edward Elgar Publshing Limited, Northampton, MA, 1997

Leidner, Dorothy and Jarvenpaa, S.L. "The Information Age Confronts Education: Case Studies on Electronic Classrooms," Information Systems Research, 4, 1 (1993) 24-54.

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Ives, Blake. and Jarvenpaa, S.L. "Applications of Global Information Technology: Key Issues for Management" MIS Quarterly, 15, 1 (March 1991), 33-49.

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Jarvenpaa, S.L. , Ives, Blake., and Davis, Gordon.B. "The Supply of and the Demand for IS Doctorates in the 1990's," Communications of the ACM, 34, 1 (January 1991), 86-98.

Jarvenpaa, S.L. and Ives, Blake. "Information Technology and Corporate Strategy: A View from the Top," Information Systems Research, 1, 4 (December 1990), 351-376.

Jarvenpaa, S.L. "Graphic Displays in Decision-Making - The Visual Salience Effect," Journal of Behavioral Decision Making, 3, 1 (1990), 247-262.

Ellis, Clair.A., Rein, Gail.L., and Jarvenpaa, S.L. "Nick Experimentation: Selected Results Concerning Effectiveness of Meeting Support Technology," Journal of Management Information Systems, 6, 3 (Winter 1989-90), 7-24.

DeSanctis, Gerarldine. and Jarvenpaa, S.L., "Forecasting Earnings Per Share: An Experimental Comparison of Graphical, Tabular, and Combined Graphical/Tabular Reporting Methods," Accounting, Organizations, and Society, 14, 5/6 (1989), 509-525.

Jarvenpaa, S.L. "The Effect of Task and Graphical Format Congruence on Information Processing Strategies and Decision Making Performance," Management Science, 35, 3 (March 1989), 285-303.

Jarvenpaa, S.L. and Machesky, Jeff.J. "Data Analysis and Learning: An Experimental Study of Data Modeling Tools," International Journal of Man-Machine Studies, 31, 4 (1989), 367-391.

Jarvenpaa, S.L., Rao, V.S.(Chino), and Huber, George. P. "Computer-Support for Meetings of Medium-Size Team Working on Unstructured Problems: A Field Experiment," MIS Quarterly, 12, 4 (December 1988), 645-665.

Jarvenpaa, S.L. "The Importance of Laboratory Experimentation in Information Systems Research," Communications of the ACM, 31 (December 1988), 1502-1504.

Jarvenpaa, S.L. and DeSanctis, Gerarldine. "Standard Scaling in Decision Graphs: An Empirical Investigation," IEEE Transactions on Systems, Man, and Cybernetics, 18, 56, (September 1988), 824-831.

Jarvenpaa, S.L. and Dickson, Gary.W., "Graphics and Managerial Decision making: Research Based Guidelines," Communications of the ACM, 31, 6, (June 1988), 764-774.
- Reprinted in E.P. Glinert, Visual Programming Environments, IEEE Computer Society Press, 1989.

Jarvenpaa, S.L., Dickson, Gary.W., and DeSanctis, Gerarldine, "Methodological Issues in Experimental IS Research: Experiences and Recommendations," MIS Quarterly, 9, 2, (June 1985), 141-156.

BOOKS:

Nolan, R., and Stoddard, D., Jarvenpaa, S.L., and Davenport, T. H. Reengineering the Organization, Harvard Business School Press, 1995.

REFEREED PROCEEDINGS edited:

Jarvenpaa, Proceedings of Austin Mobility Roundtable, Austin, TX March 2004.

DeGross, J. I., Jarvenpaa, S.L., and Srinivasan, A. Proceedings of the Seventeenth International Conference on Information Systems, Cleveland, Ohio, December 1996.

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REFEREED PROCEEDINGS/REFEREED CONFERENCE PRESENTATIONS

Provost, S. and Jarvenpaa, S.L. Creativity at the Margins: Exploring Social and Technical Marginality in Novel Idea Generation, ***Hawaii International Conference on System Sciences,*** January 6-9 2014, Big Island, Hawaii.

Selander, L. and Jarvenpaa, S.L. Online Impulse Activism at Amnesty International, Research in Progress Paper, ***International Conference on Information Systems (ICIS),*** December 16-19 2013, Milan, Italy.

Jarvenpaa, S.L. and Valikangas, L. Shaping Openness in Distributed Innovation: The Governing Behaviors of Diverse Constituents," ***Academy of Management Conference***, Lake Buena Vista, Florida, August 9-13, 2013.

Jarvenpaa, S.L. and Tuunainen, V. Theoretical Elaboration of IT Enablement Model in the Era of Customer and Community Digital Innovation, ***21st European Conference on Information Systems***, Utrecht, Netherlands, June 2013.

Kim, Y. and Jarvenpaa, S.L. Organizational Configuration and Knowledge Sharing in Firm Sponsored Communities, ***Organization Science Winter Conference***, February 7-10, 2013 Steamboat Spring, Co.

Jarvenpaa, S.L. and Lang, K.R. Music remix Communities: Territorial Behavior of User-Created Online Content, ***2013 Winter Conference on Business Intelligence***, February 28 – March 2, 2013.

Jarvenpaa, S.L. and Tuunainen, V. Socialization Agents with Social Media Technologies: Fragmentation or Integration? ***Organization Science Winter Conference,*** February 9 -12, 2012, Steamboat Colorado

Gu, B. and Jarvenpaa, S.L. How Formal and Informal Structure Meet at Electronic Knowledge Sharing Networks in a Global Enterprise, **Organization Science Winter Conference**, *Steamboat Spring, February 11, 2012*.

Jarvenpaa, S.L., Lim. R. Tuunainen, V. Ambidextrous Socialization: Exercising Control in a SocialMedia Environment, ***Hawaii International Conference on System Sciences***, January, 2013.

Kim, Y., Jarvenpaa, S.L. and Gu, B. Membership Overlap in Inter-community Collaboration, ***International Conference of Information Systems,*** Florida, Orlando, December 2012.

Jarvenpaa, S.L. and Valikangas, L. Open revealing: the evolution of pre-revealing behaviors in open innovation constellations, ***European Group for Organization Studies (EGOS) conference***, Helsinki, Finland, July 4-7, 2012.

Gustafsson, R. and Jarvenpaa, S.L. Paradoxes and tensions of competition and collaboration in the organizing of mediating organizations leading mature industrial field's renewal**,** ***European Group for Organization Studies (EGOS) conference***, Helsinki, Finland, July 4-7, 2012.

Jarvenpaa, S.L. and Valikangas, L. From SHOKs to IP: The Emergence of a Semi-Open, Massively Multi-Party, Collaborative Intellectual Property Regime and Its Governance Implications, ***European Patent Office Workshop on Intellectual Property Management: In search of New Practices Strategies and business models***, 4- 5 June 2012, Munich.

Majchrzak, A., Jarvenpaa, S.L. and Johnson, J. Contact Expansion Under Stress Using ICT, ***Academy of Management***, Boston MA, August 3-7, 2012.

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Jarvenpaa, S.L. and Keating, E. 'Overcoming 'Lightning Storms' In Engineering Offshoring Project Teams: Remedies For Trust Asymmetries,' **6th Workshop on Trust Within and Between Organizations**, June 14-15 2012, Milan Italy.

Jarvenpaa, S.L. and Tuunainen, V. 2012. Company Tactics for Customer Socialization with Social Media Technologies: Finnair's Rethink Quality and Quality Hunters Initiatives, ***Hawaii International Conference on System Sciences,*** January 2012.

Gu, B. and Jarvenpaa, S.L. 2011. How Formal Structure of Electronic Knowledge Networks Influence Participation Behavior in a Global Enterprise, ***International Conference on Information Systems***, December 4-7, Shanghai,

Jarvenpaa, S.L. and Khan, Z. 2011. Transacting on Facebook Marketplace: Heuristic and Systematic Processing, ***Mediterranean Conference on Information Systems***, September 3-5, 2011, Cyprus.

Jarvenpaa, S.L. Keating, E. How Team Structure and Boundary Spanning Processes Shape Active Faultlines in Offshore Engineering Services SubTeams, ***Academy of Management Conference***, San Antonio August 15 2010.

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Jarvenpaa, S.L. and Wernick, A. A. Learning to Collaborate in Multiparty R&D Networks: Building Capacity for Ambiguity, ***Conference of Organizational Designs for Large-Scale, Multi-Party Collaboration,*** University of Aarhus, Denmark, May 29-31, 2010.

Jarvenpaa, S.L. and Majchrzak, A. A Coping Perspective to Mixed Motive Interorganizational Knowledge Collaboration, ***Conference of Organizational Designs for Large-Scale, Multi-Party Collaboration,*** University of Aarhus, Denmark, May 29-31, 2010.

Jarvenpaa, S.L. Local Context in Global, Virtual Teams, Presentation in the Symposium on Virtual Work, ***Academy of Management Conference***, Montreal, Canada, August 8-11.

Jarvenpaa, S.L. How organizational context and boundary spanning processes shape active faultlines in offshore engineering services teams, ***Fourth Global Sourcing Workshop***, 22-25 March 2010, Zermatt, Switzerland.

Alaranta, M. and Jarvenpaa, S.L. Changing IT Providers in Public Sector Outsourcing: Managing the Loss of Experiential Knowledge, **Proceedings of the Hawaii International Conference on System Sciences (HICSS)**, January 2010.

Gan, L., Gu, B, Jarvenpaa, S. and Yang, G. Habit Formation in Online Communities, International Conference on Information Systems (ICIS), Phoenix Arizona, December 2009

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Loebbecke, C. Huyskens, C. and Jarvenpaa, S.L. Mobile TV Services: An Investigation along Technology Induced Paradoxes, 7th International Conference on Mobile Business, July 7-8 2008, Barcelona, Spain.

Kim, Y. and Jarvenpaa, S.L. Boundary Spanner and Situational Visibility in Cross Border Knowledge Sharing, *Hawaii Conference on System Sciences (HICSS*), Hawaii, January 7-10, 2008.

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Jarvenpaa, S.L. Smeds, R. and Vianello, A. "Dynamics of Innovation in Business Process Outsourcing," *Proceedings of IFIP W.G. 5.7- Advances in Production management Systems (APMS)*, Washington DC, September 18-21, 2005.

Dutta, R., Jarvenpaa,S.L. and Tomak, K. "Behavioral Economics of Digital Content," *2004 European Conference on Information Systems*, Turku Finland, June 14-16, 2004.

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Keynote Presenter, Open Data Services Workshop, Hawaii International Conference on Systems Sciences, January 6, 2014, Big Island, Hawaii.

Key note address. Inter-Organizational Knowledge Networks and Socio-Cognitive processes
The Boundary-Crossing Conference on Co-Design in Innovation. 16.-19.06.2013, Helsinki, Finland.

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Managing Tensions of Sharing and Protection in Inter-Organizational Collaborations: A Dynamic Interactional Perspective, Chalmers University, Department of Applied Information Technology, October 18, 2012

Governance in Ambiguity: managing Open Closed in Collective Innovation Interactions, September 7, 2012, Aalto University, School of Science.

Theory Building and Epistemology, Aalto University, School Of Business, Aalto University, November 10-12, 2012.

Approaches to Studying Remix Sites, Workshop on Research Methods for Social media Workshop, Aalto University, August 31, 2010

Darthmouth Tuck School of Business CIO Roundtable: Technology, Transformation and Collaborative Leadership, February 17, 2010, Houston Texas.

Communication and Trust in Global Virtual Teams, IEEE Technology Management Council, Austin, TX, Monday, February 8, 2010

Invited Keynote Speaker, Risky Collaborations in Security Management, in the Conference on Trust Within and Between Organizations, Madrid Spain, January 29-30, 2010.

Invited Keynote speaker, The Future of Mobile Online Collaboration: From Entertainment to Urban Informatics, 8th Global Mobility Roundtable, Cairo, Egypt, November 2 2009.

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"Knowledge Ownership: Implications to Open Source Communities," SoberIT, Helsinki University of Technology, June 21, 2006.

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"Reflections on Gender and Information Systems Research," GRS 390J – UT Center for Woman and Gender Studies, March 8, 2006.

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. " Role of IS Research: Knowledge Production at the Boundary," *Gordon Davis Symposium*, University of Minnesota, Minneapolis, May 13, 2005

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A panelist, "Life Balance panel," at MBA Women Leadership conference, University of Texas, February 2003.

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Information Technology and Knowledge Sharing Research, University of Oulu, June 2004.

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"Payment methods in M-commerce," Vaasa University, Finland, June 2003.

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Closing the Internet: How E-Business Uses Market, Policy, and Technology to Sustain Advantage, Management Strategy and the Business Environment Conference, Wharton School at the University of Pennsylvania, Philadelphia, September 15, 2000 (co-authored with Dr. Tiller).

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Digital Remixing Communities, Workshop on Digital Innovation, Pori Finland, May 26-28 2010, Pori, Finland

Innovation Challenges in IT Outsourcing, European Conference on Information Systems (2009) Workshop on Sourcing, Verona, Italy, June 7, 2009.

Building the Future IT Workforce: Leveraging Rural Communities and Universities for IT Sourcing**,** Society for Information Management (SIM) Academic Workshop, December 13, 2008, Paris, France.

Data-Driven Optimization in State Tax Administration:
Transition Challenges From Technological to Managerial Innovation, Utah Winter Conference, University of Utah, March 20-23, 2008.

Relational Safeguards among Security Professionals Collaborating with CMC: The Impact of Distance, INFORMS regional conference, College Station, April 19, 2008.

"Closing the Internet: How E-Business Uses Market, Policy, and Technology to Sustain Advantage," Management Strategy and the Business Environment, Conference, Wharton School at University of Pennsylvania, September 15, 2000 (co-authored with Dr. Emerson Tiller).

"Open Versus Closed Business Models," Fall 2000 INFORMS Meeting, San Antonio, TX, November 6, 2000 (co-authored with Dr. Tiller).

"Internet Consumer Deception," Fall 2000 INFORMS Meeting, San Antonio, TX, November 6, 2000 (co-authored with Dr. Stefano Grazioli).

"The Evolution of Consumer Trust in Electronic Commerce," Fall 2000 INFORMS Meeting, San Antonio, TX, November 7, 2000 (co-authored with Dr. V. Srinivasan Rao).

"How Institutional Environments Shape the Organization Structure of Globally Competing Internet Firms," Workshop on Information Systems & Economics 2000, Brisbane, Australia, December 14, 2000 (co-authored with Dr. Tiller and Mr. Sai Yayavaram).

Building Trust in Global Virtual Teams, Center for Customer Insight Research Camp, July 22, 1999.
-Queens University, Canada, July 9, 1999.

Trust and Virtual Teams, IESE, Barcelona, Spain, May 18, 1999.

Managing Global Information Technology, New Jersey Institute of Technology, Newark, April 26, 1999.

Working in Virtual Teams, University of Dayton, Ohio, April 16, 1999.

Working in Virtual Teams: 5-Year Research Program, University of Indiana-Bloomington, April 2, 1999.

Organizational Culture and Information Sharing, Giga Information Group, Orlando, Florida, March 17, 1999.

22

Trust and Virtual Teams, University of Maryland, College Park, December 2, 1998.

Managing Information Technology Internationally: The Global Versus Local Paradox Revisited, International TIMS XXXII Singapore Conference, June 25-28, 1995.

Succeeding on the Internet: The Case of Digital Equipment Corporation, Kennedy School of Government, Harvard University, Cambridge, Massachusetts, December 7, 1994.

Exploring the Strategic Fit of Global Information Technology, Administrative Sciences Association of Canada Conference, Niagara Falls, May 30, 1991.

Chief Information Officers as Leaders: Past and Present, Sixth Annual Texas Conference on Organizations, April 6, 1991 (with R.O. Mason of SMU).

Wiring the Stateless Corporation: Empowering the Drivers and Overcoming the Barriers, 24th Hawaii International Conference on System Sciences, January 1991.

Panning for Gold in IS Research: 'Second-Hand' Data, IFIP 8.2 Workshop on the Information Systems Research, Copenhagen, Denmark, December 1990.

Tasks in Information Systems Research: A Typology for Information Processing Tasks, 1990 ISDSS Conference, September 12, 1990.

Strategies for Improving the Quality of Information Systems Doctoral Programs, Fifth Annual Texas Conference on Organizations, March 1990.

Behavioral Decision Theory and DSS: New Opportunities for Collaborative Research (with J. Elam and D. Schkade), Information Systems and Decision Processes Workshop, Arizona, October 1989.

Information Technology and Corporate Strategy: A View from the Top, Fourth Annual Texas Conference on Organizations, March 1989.

Strategies for Overcoming the Unintended Effects of Computer Supported Meeting Environments, The Third Annual Texas Conference on Organizations, Austin, Texas, April 1988.

A Field Experiment on NICK Meeting Room, MCC's Software Technology Program Shareholders' Meeting, Austin, Texas, November 1985.

Graphics Research at the University of Minnesota, MIS Research Center Associates Meeting, Minneapolis, Minnesota, November 1985.

The Effect of Task Demands and Graphics on Information Acquisition and Evaluation Strategies, TIMS/ORSA Conference, St. Louis, Missouri, October 1987.

The Effect of Task Demands and Graphics on Information Acquisition and Evaluation Strategies, 2nd Behavioral Decision Research Conference, Austin, Texas, June 1987.

PANEL CHAIR/PARTICIPANT:

Panelist, Publishing Research on IT-enabled Phenomena in Top Journals, *Academy of Management Conference*, Professional Development Workshop, August 9, 2013, Buena Vista, Florida.

Information Systems Academics: Advocating Political Decision Making To Expand Impact And Relevance?" *International Conference of Information Systems* (ICIS), Milan, December 16-19, 2013.

Panelist, Future Research Opportunities in Information Systems Research, *Big 12+ Conference in Information Systems*, Stillwater, Oklahoma, Oklahoma State, April 6-7.

23

Minitrack Chair, HICSS-46 Paradoxes and Co-Chair of Minitrack, Paradoxes and Tensions in Innovation and Implementation of Complex Systems, Hawaii International Conference on System, January 7-10, 2012

Panelist in Crowdsourcing and Future Research Directions, *Hawaii International Conference on Systems Sciences*, January 7 2013, Maui, Hawaii.

Managing Ownership Tensions in Large Scale Open Innovation Networks, A research incubator for exploring tensions and paradoxes, *Academy of Management Conference*, Professional Development Workshop. August 4, 2012.

Panelist in PDW- Researching the Informal Economy: Opportunities and Challenges of Social Media Research, *Academy of Management Conference*, August 5, 2012, Boston, MA,

New Directions in Online Community Research, Presentation, *International Conference on Information Systems* (ICIS), December 12-15, 2010 St. Louis, USA.

Myths and Reality of Publish and Perish, ICIS Doctoral Consortium, Verona, June 2009.

"Unhaunting from the Ghost We Killed: IS Research and Education in the Post-Industrial Economy," panel Presentation at the International Conference on Information Systems ICIS, Paris, December 16, 2008.

"Surveillance and You" Civic Forum, University of Texas at Austin, March 31, 2007.

Panelist "Future of Health Information Technology," Texas Health Institute, October 27, 2006.

"Opportunities and Challenges of Publishing in Top-tier IS Journals by Researchers in Pacific Asia, " *The Ninth Pacific Asia Conference on Information Systems*, Bangkog, Thailand July 7 – 10, 2005.

"IT Enabled Transformation", *International Conference on Information Systems*, Las Vegas, Nevada, Dec 13, 2005

"Opportunities and Challenges of Publishing in Top-tier IS Journals by Researchers in Pacific Asia, " *The Ninth Pacific Asia Conference on Information Systems*, Bangkog, Thailand July 7 – 10, 2005.

Consumer Views of Newspapers, The News Business in Transition: Forces Shaping the Future, A workshop held by the College of Communications, October 30, 2002.

ICTs, Globalization, and Local Diversity, International Conference on Information Systems, 2002, Barcelona, Spain, December 2002.

Best Practices for Managing Virtual Teams, Academy of Management 2001 Conference, Washington, DC, August 7, 2001.

Strategic Imperatives in the Digital Era, Academy of Management 2001 Conference, Washington, DC, August 7, 2001.

Fundamental Concepts and Approaches for Investigating Virtual Teamwork, International Conference on Information Systems 2001, Brisbane, Australia, December 11, 2000.

24

E-tailers Are from Mars, and Customers Are from Venus, DCI eCustomers Fall 2000 Conference, Los Angeles, California, November 2, 2000.

Ecommerce - What Is/Will Be its Impact on Technology Transfer?, Annual Meeting of the Technology Transfer Society, Austin, Texas, July 20, 2000.

Integrating e-business, knowledge management, and policy considerations within an information systems strategy framework, IS professors in the electronic world: Digging their graves or digging a goldmine?, and Rigour or relevance?, 8th European Conference on Information Systems, Vienna, Austria, July 3-5, 2000.

Legal Concerns in the Digital Music Era, South by Southwest Music and Media Conference 2000, Austin, Texas, March 17, 2000.

A Strategic Vision for Information Technology: What, Why, Who, Where, When, and How, International Conference on Information Systems 1994, Vancouver, Canada, December 1994.

Education in the Information Age: Experiences in the Electronic Classroom, International Conference on Information Systems 1992, Dallas, Texas, December 1992.

Innovative Data collection Techniques in MIS Research: New Ways to Approach Old Problems, International Conference on Information Systems 1991, December 1991.

Issues in Doing Applies Research, TEXIS meeting, University of Houston, Texas, April 5, 1991.

Developing Global Information Technology Applications, International Conference on Information Systems 1990, Copenhagen, Denmark, December 1990.

MIS Doctoral Programs: A 20-year Status Report, 20th Annual Meeting of Decision Sciences Conference, New Orleans , Louisiana, November 1989.

Problems and Pitfalls in Protocol Analysis: Information Systems Researchers' and Editors' Perspectives, Competitively Accepted Symposium for the Research Methods Interest Group, 1988 National Academy of Management Meeting, Anaheim, California, August 1988.

Issues in Designing the User Interface to Computer Aided Meetings, Competitively Accepted Panel Presentation, Computer Human Interaction Conference 1988, Washington, D.C., May 1988.

E-R versus RDM: A Human Factors Perspective, 6th International Conference on ER Modeling, New York, New York, November 1987.

GRANTS & GIFTS

Mao, Ji-Ye and Jarvenpaa, S.L. "The process and influencing factors of IT outsourcing vendors' response to environment volatility". National Science Foundation, China, Foreign Principal Investigator. US$350,000, 2014-2016.

Selander, S.L., Jarvenpaa, S.L. and Henfridsson, O. "Slacktivism- the Effects of Social Media", The Marianne and Marcus Wallenberg Foundation, co-Principal Investigator, 400,000 Euroes 2014-2017.

Jarvenpaa, S.L. and Tanriverdi, H. McCombs Research Excellence Grant, Innovation Battles of Digital Knowledge Ownership: Implications for Firm Policies and Processes, February 2012 ($15,000)

Smeds, R., Jarvenpaa, S. and Vartiainen, M. Collaborative innovation in ICT-enabled business processes and business models, Funded by TEKES (Finland's research and development fund) and Finnish Academy; 1, 7000, 000 Euros; 2008-2012

25

National Science Foundation Grant, "Intercultural Knowledge System Dynamics in Complex Services Outsourcing", Co-Principal Investigator (Grant total is $642,000)

Davenport, T.H. and Jarvenpaa, S.L. "Strategic Analytics in Government," IBM Business of Government grant. September 2006, $20,000

Grant from BMAS, $5000, Department of Accounting, University of Texas, Austin, November 2003.

Grant from Society for Information Management, $12,000 for S. Jarvenpaa on mobile commerce research, January 2003.

Grant on Mobile Commerce research from the Society for Information Management, $25,000, July 2001.

Gift from Accenture, $25,000, June 2001.

Merit-based grant from the Dean's Office of the McCombs School of Business, May 2000-August 2000 as well as May 2001-August 2001, $12,000 each year for summer research.

Grant from BMAS, Department of Accounting
-$7,500, March 2001.
-$7,000, March 2000.

Gift from Gray Cary Ware and Freidenrich, LLP, $10,000, December 1999.

Grant on Knowledge Management from the IBM Corporation, $78,000, December 1999.

Grant on Global E-commerce from Andersen Consulting, $37,000, October 1999.

Grant on "Tomorrow's E-Business Models: Integrating Market, Technology, and Policy Opportunities," Society for Information Management, $42,500, September 1999.

Grant for the completion of reengineering research, Harvard Business School, $10,000, July 1995.

Grant from the Center for International Business and Education Research, University of Texas at Austin, $5,000, Summer 1995.

Grant for "Business Process Reengineering: Managing IT-Enabled Radical Change," Ernst and Young Center for Information Technology and Strategy and the Harvard Business School Division of Research (with D. Stoddard), $50,000, January 1993.

Grant for "Reengineering the Case Environment," IEF users group, $45,000 (with M. Vitale, C. Kemerer, and Baroudi), January 1993.

Grant for Global Information Technology (with B. Ives), Peat Marwick Foundation, Spring/Summer/Fall 1989.

AWARDS/HONORS

One of the 5 Best Publications of the AIS Community for 2011: awarded Dec 2012

Honorary Doctorate, October 2012, University of Gothenburg

Post doctoral and Early Career Scholars Workshop, July 2nd-3rd, 2012, 28th Egos Colloquium, 2012. Helsinki, Finland.

Academy of Management, Organizational Communication and Information Systems (OCIS), Doctoral Consortium Faculty Member, Boston, MA 3-4 August 2012.

26

Nominated the 2011-2012 University Co-operative Society Career Research Excellence Award

Career Award for Outstanding Research Contributions, McCombs School of Business, University of Texas at Austin, Spring 2011

Honorary doctorate, Aalto University/Helsinki School of Economics, Spring 2011.

Faculty member, Doctoral Consortium of European Conference of Information Systems (ECIS), June 5-8, 2011

Faculty member, Doctoral Consortium of IEEE International Conference on Global Software Engineering, August 15-16, 2011.

Dean's Fellowship, University of Texas at Austin, Spring 2009.

Honorary doctorate, Jyvaskyla University, Finland, May 2009.

2009 European Conference on Information Systems Doctoral Consortium Faculty, Verona, Italy, June 5-6

Distinguished Finnish Professorship, 2008-2012

First Prize in the 2003 Society for Information Management International Paper Awards Competition, July 2003.

Association of Information Systems (AIS) Fellow, December 2001

Faculty Partnership Award, from the IBM Corporation, $30,000, November 2000.

Best Paper Award for "Communication and Trust in Global Virtual Teams," (with D.E. Leidner), from the Organizational Communication and Information Systems Division of the Academy of Management, August 2000.

An Invited Faculty Member in the Scandinavian Doctoral Workshop on Design and Management of Information Technology, Copenhagen, Denmark, May 3-8, 1998.

An Invited Faculty Member in the Doctoral Workshop on Organizational Virtualness, Helsinki, Finland, March 9-10, 1998.

Dean's Fellow, University of Texas at Austin, Spring Semester of 1998.

An Invited Faculty Member in the International Conference on Information Systems (ICIS) Doctoral Consortium, Atlanta, Georgia, December 11-14, 1997.

Distinguished Visiting Scholar, University of Melbourne, Australia, July 1997-August 1997.

An Invited Faculty Member in KPMG African-American, Hispanic-American, and Native American Information Systems Doctoral Student Consortium, Cleveland, Ohio, December 13-15, 1996.

Best Paper Award (with Dorothy Leidner), MIS Quarterly, 1995.

First Prize in the 1994 Society for Information Management International Paper Awards Competition, July 1994.

Marvin Bower Fellowship at Harvard Business School, January-December 1994.

27

Outstanding Reviewer Award of 1990 by Information Systems Research, 1991.

An invited faculty member in the ICIS Doctoral Consortium of 1991.

Fellow of the Center of International Business Education and Research, University of Texas, Summer 1991.

Visiting Summer Scholar, Queens University, July 1991.

The Second Prize in the 1991 Society for Information Management International Paper Awards Competition, July 1991.

Faculty Development Release Time, University of Texas, Fall 1988.

School of Management Doctoral Dissertation Fellowship, University of Minnesota, Minneapolis, 1985.

Society for Information Management (SIM) Doctoral Dissertation Fellowship, 1983.

PROGRAM/CONFERENCE COMMITTEES:

International Conference on Information Systems (ICIS), Co-Track Chair on Social Media and Digital Collaborations, Auckland, New Zealand December 2014: July2013-December 2014.

Hawaii International Conference on System Sciences, Minitrack Co-Chair Tensions, Emergence, and Generative Mechanisms in Complex Sociotechnical Systems, January 6-9, 2014: February 2013-January 2014

International Conference on Information Systems (ICIS), Conference Theme Co-Track Chair "Reshaping Society thorough Information Systems Design, Milan, Italy, December 2013: September 2012-December 2013

International Conference on Information Systems (ICIS) Co-Track Chair: Reshaping Society through Information Systems Design, Milan, Italy, December 2013.

Pacific Conference of Information Systems (PACIS), Track Co-chair "IT/IS Strategy, Leadership and Governance", Jeju Island, Korea from June 18 – 22, 2013.

Program Committee Member, 12th ICMB Conference on adoption, use and effect of Mobile Systems and Applications, Berlin, Germany, June 10-13, 2013

Program Committee Member, 1st Workshop on Information Technology and Management in Emerging Economies (IT&MEE) at the 11th International Conference in Economics and Management ICEM 2013 September 27-28 2013, Havana, Cuba

Program Committee Member, 11th ICMB Conference on adoption, use and effect of Mobile Systems and Applications, Delft, The Netherlands, June 21-22, 2012

FINT- Workshop on Trust 2012, board member

International Conference on Information Systems (ICIS 2011), Track of Breakthrough Ideas, associate editor.

28

Program committee Member, ICMB 2011- the 10th International conference on Mobile Business, Como Italy, June 20-21, 2011

2010 International Conference on Information Systems (ICIS) Co-Track Chair: Online Community and Group Collaboration Track

Track Chair for Mobile Entertainment, 9th International Conference on Mobile Business, June 27-29 2010

Co-Chair Digital Innovation Workshop, Tampere Finland November 11 2009

Co-Chair, Virtual Worlds Conference: New Ventures and Leadership in Virtual Worlds, April 1 -2, AT&T Conference and Executive Center, University of Texas at Austin.

Co-Chair for International Conference on Information Systems (ICIS) ancillary workshop on Cross-Cultural research on Information systems, Co-chair, Sunday December 14, 2008, Paris, France.

Reviewer, International Conference on Information Systems (ICIS), 2008

Program Committee Member, Auckland Mobility Roundtable Conference, Auckland, November 23-25, 2008.

Workshop on Music Business and Web 2.0, April 25, 2008, McCombs School of business.

Co-Chair for Women and Gender Conference, University of Texas at Austin, April 11 2008.

Co-Chair for International Conference on Information Systems (ICIS) ancillary workshop on "How Technologies are Shaping and Being Shaped by Strategy," Sunday, December 9 2007, Montreal, Canada

Co-Track Chair, Global Information Management, International Conference of Information Systems (ICIS), Montreal, December 10-12, 2007

Co-Chair, Los Angeles Mobility Roundtable Conference, Los Angeles, June 1-2, 2007, 210 people registered.

Program Committee Member, IFIP WG.4 Sao Paulo, Brazil, May 28 to 30, 2007.

Co-Chair, Helsinki Roundtable Conference, Helsinki, June 1-3, 2006 (95 people registered). http://project.hkkk.fi/helsinkimobility/organisation.htm,

Co-Program Chair (Academic) for World Conference on Information Technology (WCIT), May 3-5 2006 Austin, Texas

Co-Chair, Workshop on Future of Open Source and Peer Production Model, University of Texas, May 2, 2006. **www.mccombs.utexas.edu/events/osworkshop.**

Co-Chair, Hong Kong Mobility Roundtable, Hong Kong University of Science and Technology, June 2005 http://www.hongkongmobility.ust.hk/

Co-chair, Austin Mobility Roundtable, University of Texas, March 2004. http://www.mccombs.utexas.edu/events/roundtable/.

Chairperson, JAIS Theory Development Workshop, December, Barcelona Spain, 2002.

Chairperson, JAIS Theory Development Workshop, December 2003, Seattle, Washington, 2003.

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Chairperson, JAIS Theory Development Workshop, December 2004, Washington DC, 2004.

Program Committee Member, IFIP WG.4 Sao Paulo, Brazil, May 28 to 30, 2007.

Program Committee Member, Organizational Knowledge, learning and Capabilities (OKLC 2004), University of Innsburck, Austria, Spring 2004.

Program Committee Member, mBusiness 2005, IEEE Sponsored Conference, Sydney, Australia, July 2005.

Program Committee Member, European Conference on Information Systems, June 2005

Program Committee Member, European Conference on Information Systems, June 2004

Program Committee Member, European Conference on Information Systems, June 2003.

Program Committee Member, IFIP TC 6 eBusiness, October 2002.

Program Committee Member, Organizational Knowledge, learning and Capabilities (OKLC 2004), University of Innsburck, Austria, Spring 2004.

Program Committee, Workshop on Standard Making: A Critical Frontier in Information Systems, Seattle, December 2003.

Co-founding member of the Global Round Table on Mobile Commerce Research: the first conference was held in May 2002 in Tokyo, Japan; the second conference was held in May 2003 in Stockholm.

ICIS Track Chair on Society, Policy, and Regulation, December 2002

ECIS 2000 Program Committee, Vienna, Austria, July 2000.

ECIS 2001 Program Committee, April 2000.

Inaugural AIS Fellows Selection Committee, Fall 1999.

INFORMS Information Technology Track Program Committee Member, Spring 1998.

ICIS'99 Doctoral Dissertation Competition Co-Chair, Summer 1999.

ICIS'98 Doctoral Consortium Co-Chair, Helsinki Finland, December 1998.

ICIS'96 Program Co-Chair, Cleveland Ohio, December 1996.

INFORMS Information Technology Track Program Committee Member, Fall 1995

Faculty Member, Finnish Doctoral Seminar Series, May 1995.

Program Committee member, ICIS1994.

Program Committee member, ICIS1995.

Information Resources Management Association Program Committee, 1994.

Doctoral Consortium Chair of TEXIS 1993.

30

Planning and Arrangements Chair, ICIS 1992.

Program Committee Member, IFIP WG 8.2, “The Impact of Computer Supported Technologies on Information Systems Development,” Minneapolis, Minnesota, June 15-17, 1988.

Program Committee Member, IFIP TC8, "Collaborative Work, Social Communications and Information Systems," August 27-29, 1991.

Program Committee Member IFIP "Women, Work and Computerization," June 1991.

COMMITTEE WORK:

INFORMS publications committee, 2010-2012

National Science Foundation Panelist, 2009-2013

Steering Group member of Virtual Team Research Group, Ashton University, UK, 2012.
Association for Information Systems (AIS) Social Media Task force, Summer 2012 – Winter 2013
Dell social Innovation Competition, Judge, Spring 2011, 2012, 2013
SIM Austin Chapter, Founding Member and Member of Executive Committee, 2012-
Steering Committee, Virtual Work and Organization Psychology Program, Helsinki University of Technology, Finland, September 2008-2010

University Co-Operative Society’s Robert W. Hamilton Book Awards Review Committee, 2009

Ad Hoc Internet Survey Committee, the Provost Office, 2007-2008.
Departmental Institutional Review Board (IRB) Chair, 2008-
Member of the Bridging Disciplines Program Committee, 2001-2004
Member of the Faculty Advisory Committee for Swedish Endowment, 2001- 2007
Dissertation Award Committee member of Women’s Studies Department, March 2001-
Nominating Committee for the Association for Information Systems, June 2000 -2002.
Steering Committee member, Women and Gender Studies, April 2000 – 2005.
Member of the MBA Policy Committee, 1998-August 2002
Member of the Women in Public Policy, 1999-
Monterrey Tech/ UT Ph.D. Program Committee 1991-1994
GSB Behavioral Lab Committee 1987-
Coordinator of IS Research Seminar, 1991-1993; 1995-1996
Information Systems Ph.D. Student Advisor, 1989-1996
Coordinator of IS Research Seminar (with M. Mannino), 1989-1990.
Member of the MBA Core Council, 1992-1993.
Coordinator of the MBA IS Core Module, 1992-1993.
Track leader for IM Change Management Track, Spring 1995-August 1996
Apple Laboratory Committee 1986-1987.
Supervising Professor of a Ph.D. Student

Hyerin Kim	2013-

Chair or Co-Chair of the following Dissertation Thesis Committees:

Yongsuk Kim	2008-2011
Tayfun Keskin	2006-2010
Daniel Lee	2004-2005
Geng Yang	2002-2008
Ranjan Dutta	2002-2005
Brad Crisp	1998-2002
Larry Seligman	1997-2001
Kate Stewart	1997-2000
Rex Pereira	1997-1999
Thomas Shaw	1996-2001
Kathy Knoll	1995-2000
Martha Corrales	1994- 1997

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Victoria Erosa	1993-1996
Beatrix Calixto Cendon	1992- 1996
Noam Tractinsky	1992- 1994
Dorothy Elliott	1990-1992
Chino Rao	1988-1990
Kyung Soo Chung	1988-1990

Member of the Dissertation Thesis Committee:

Yeolib Kim	2013-
Kui Du	2012-2013
Holly Lanham	2006-2010
Jang Kyeonhee	2006-2011
Jarkko Vesa	2006-2007
Lisa Kleinman	2003-2010
Scott D'urso	2003-2004
Sandra Pride-Shaw	2003-
Jessica Jourdan	2002-2006
Zeynep Cemalcilar	2002-2003
David Nino	1999-2002
Kevin Rioux	2000-2001
James Richie-Dunham	2000-2002
Cheryl Martin	1999-2001
Saku Salo	1999-2000
Erik Timmerman	1998-2000
Tony Ammeter	1997-2000
Jaana Kuula	1996-
David Paul	1995-2000
Margaret King	1994-1997
Kay Victor	1993-1995
Kathy Wohlert	1993-1995
Xin Chen	1992- 1994
Sukumar Rathnam	1992-1993
Don Jones	1987-1988
Naveed Saleem	1986-1989
Pai-Cheng Chu	1986-1987

Ph.D. Thesis Examiner for for Ilona Ilvonen, Tampere Teknillinen University, September 2013.

Ph.D. Thesis Examiner for Mikko Valorinta, Aalto School of Science and Technology, "Socio-Cognitive Perspectives on IT-Enabled Change in Organizations," 2011-2012.

Ph.D. Themis Examiner /Opponent for Yong Liu: Solving the Puzzle of Mobile Learning Adoption, Abo Akademi, Turku, Finland, May 19 2011

Oral Ph.D. Thesis Examiner for Elfriede Irene Krauth "Real Time Planning Support: A Task-Technology Fit Perspective," Erasmus University Rotterdam, December 19 2008, Rotterdam, Netherlands.

Oral Ph.D. Thesis Examiner and Opponent for Anna Sell, "Mobile Digital Calendars in Knowledge Work," Abo Akademi University, Turku, Finland, September 19 2008.

External Ph.D. Thesis Examiner/Final Official Opponent for Jarkko Vesa, Helsinki School of Economics, November 30 2007.

External Ph.D. Thesis Examine for Kristiina Karvonen, Helsinki School of Technology, 2006.

External Thesis Examiner for Shroff Ronnie, City University of Hong Kong, 2005.

Ph.D. Thesis Examiner/Committee participation for Vanessa Liu, City University of Hongkong, 2004.

32

Ph.D. Thesis Examiner/Official Opponent for Jan Feller, Helsinki School of Technology, 2004.

Kristiina Karnonen, Ph.D. Thesis Examiner, Helsinki School of Technology, 2004.

Ph.D. Thesis Examiner/Official Opponent for Saku Salo, Helsinki School of Economics, 1999-2000.

Ph.D. Thesis Examiner/Official Opponent for Tomi Dahlberg, Helsinki School of Economics, 1990-1991.

Ph.D. Thesis Examiner for Paul Newell, The University of Queensland, Australia, 1990-1991.

Ph.D. Thesis Examiner for Jukka Viitanen, Turku School of Economics and Business Administration, 1998.

REVIEWER FOR SCIENTIFIC RESEARCH FUNDS:

Social Sciences and Humanities Research Council of Canada.

Austrian Science Fund, Humanities and Social Sciences of Austria

Social Sciences and Humanities Research Council of Hong Kong

National University of Singapore Academic Research Fund

Academy of Finland

National Science Foundation – A panel member for Information Technology Program, April 2003.

National Science Foundation - Decision, Risk, and Mgmt. Science Program: Information Technology and Organizations Program.

PROFESSIONAL
ACTIVITIES:

Member of:
Academy of Management
Association for Computing Machinery
Association of Information Systems
The Institute of Management Science
Decision Sciences Institute
Society for Information Management

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