#### VIJAY MAHAJAN, Ph.D.

Marketing Department, CBA 7.202 McCombs School of Business The University of Texas at Austin Austin, TX 78712-1176

Email: vijay.mahajan@mccombs.utexas.edu Phone: 512-471-0840 Fax: 512-471-1034

Professor Vijay Mahajan holds the John P. Harbin Centennial Chair in Business in the McCombs School of Business, The University of Texas at Austin. He received his BTech in Chemical Engineering from the Indian Institute of Technology at Kanpur and his M. S. in Chemical Engineering and Ph.D. in Management from The University of Texas at Austin. He served as the Dean of the Indian School of Business, Hyderabad, India from 2002-2004.

Over the course of his career, Professor Mahajan has researched and written extensively on product diffusion, marketing strategy, and marketing research methodologies. His work appears in such top-tier academic journals as the *Journal of Marketing Research*, *Journal of Marketing, Marketing Science*, *Management Science*, and *Harvard Business Review*. He has written and/or edited fourteen books. He was the editor of the *Journal of Marketing Research*, the leading research journal of the American Marketing Association, from 1995-1997. He also served department editor (Planning and Forecasting) for Management Science from 1987-1991. He has served on the editorial boards of all major marketing journals including *Journal of Marketing, Journal of Marketing Research, Marketing Science* and *Journal of Consumer Research*. He was the Associate Dean of Research, Graduate School of Business, at The University of Texas at Austin from 1991-1994. He has been invited by The World Bank, several Think Tanks and more than 120 universities and research institutions worldwide for research presentations. He also served on the World Economic Forum Global Agenda Council for The Arab World from 2012-2014. He has consulted for both government and industry, and offered executive development programs in the United States, Asia, Europe, and South America.

He has been the recipient of the best research paper awards from the *Journal of Retailing* (1982, 1985), the *Journal of Marketing* (Maynard Award, 1990), the *International Journal of Research in Marketing* (1995, 2004, *Steenkamp Award for Long Term Impact* 2022), the *Journal of the Academy of Marketing Science* (2004). His articles also have been finalists for the Journal of Marketing Research (O'Dell Award for long term impact, 1987, 2005), Marketing Science (INFORMS Society Award for long term impact, 2011), International Journal of Research in Marketing (Steenkamp Award for long term impact 2009), and Journal of Interactive Marketing (2006). The McCombs School of Business at The University of Texas at Austin recognized him thrice with the CBA Foundation Award in 1991 for Lifetime Research Contributions to the marketing discipline, in 1996 and 2021 for Research Excellence during the academic year. His book, *The 86% Solution* (The Wharton School Publishing, 2006), received the Berry-AMA 2007 Book of the Year Award from the American Marketing Association. His books Convergence Marketing (2002) and Africa Rising (2009) were finalists for the same award in 2003 and 2010 respectively. His books have been translated in more than twelve languages.

Professor Mahajan received the American Marketing Association (AMA) Charles Coolidge Parlin Marketing Research Award (1997), the oldest and most eminent award in the field, for distinguished academics and practitioners who have demonstrated leadership and sustained impact on the evolving profession of marketing. He received the AMA Marketing Research Special Interest Group Gilbert

Churchill Award in 1999, recognizing lifetime achievement in marketing research. In 2000, the AMA instituted the Vijay Mahajan Award for Career Contributions to Marketing Strategy to be presented annually to an educator for sustained contributions to marketing strategy literature. His doctoral students, co-authors, and colleagues endowed this award. Professor Mahajan was recognized by the Indian Culture Center of Austin, Texas, on The Indian Independence Day in August 2002, for his contributions to the Indian Community of Austin, Texas. In 2006, he was recognized with the Distinguished Alumnus Award of the Indian Institute of Technology Kanpur for his contributions to management studies. He was elected Fellow of the American Marketing Association in 2020.

Professor Mahajan 's research has been reported and reviewed in dozens of media outlets in many countries including CBS, BBC, NPR, Wall Street Journal, NY Times, Washington Post, LA Times, Financial Times UK, Economist, Harvard Business Review, Time magazine, Knowledge@Wharton, Fast Company, Shanghai Daily, Ode, Inc., Economic Times India, Indian Management magazine, India Now: Business and Economic (India Brand Equity Foundation/Ministry of Commerce and Industry), Austin-American Statesman, Hindu Business Line, LiveMint (India), Jeune Afrique France, African Business UK, Gulf News, Asharq Al-Awsat UK, Chosunilbo South Korea, Absatzwirtschaft Germany, LaPresse Canada, Lactualite Canada, The Island Sri Lanka, Lider Crotia, MS Marketing Srbija Serbia, Management Today UK, Domus Italy, Business Day South Africa, Politiken Denmark, The Nation UAE, Kitaab Singapore, Hindustan Times (Podcast), Business Standard (India), Outlook Business (India) and Money Control (India), Daily Texan.

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Email: vijay.mahajan@mccombs.utexas.edu Phone: 512- 471-0840 Fax: 512-471-1034

#### **EDUCATION**

The University of Texas at Austin, Graduate School of Business, Ph.D. (Management), 1975

The University of Texas at Austin, College of Engineering, M.S. (Chemical Engineering), 1972

Indian Institute of Technology, Kanpur, India, B.S. (Chemical Engineering), 1970

#### **UNIVERSITY POSITIONS**

#### Indian School of Business, Hyderabad, India

Dean, July 2002 to June 2004

#### The University of Texas at Austin

John P. Harbin Centennial Chair in Business, Department of Marketing, McCombs School of Business, September 1991 to present

James L. Bayless/ENSTAR Corporation Chair in Business Administration, Department of Marketing, Graduate School of Business, May 1990 to August 1991

Senior Research Fellow, IC<sup>2</sup> Institute, 1983 to present

Associate Dean for Research, College of Business Administration and Graduate School of Business, July 1991 to August 1994

Director, Bureau of Business Research, College of Business Administration and Graduate School of Business, September 1993 to August 1994

Co-Director, Center for Technology Venturing, Graduate School of Business, June 1992 to August 1994

Instructor, Department of Management, Graduate School of Business, Summer 1975

Assistant Instructor, Department of Management, Graduate School of Business, Spring 1973-Fall 1974

Teaching Assistant, Department of Management, Graduate School of Business, Spring 1972-Fall 1973 Research Assistant, Department of Chemical Engineering, Spring 1971 - Fall 1971

# **Southern Methodist University**

Herman W. Lay Chair Professor of Marketing, July 1982 to April 1990.

### University of Pennsylvania, The Wharton School

Associate Professor of Marketing, July 1980 to June 1982

Director, Center for Marketing Strategy Research, July 1980 to June 1982

Member of the OR Graduate Group, 1980 to 1982

### The Ohio State University

Assistant Professor of Marketing, July 1978-June 1980

### State University of New York at Buffalo

Assistant Professor of Management Systems, July 1975-June 1978

### **Visiting Professor Positions**

Cycle and Carriage Chair Visiting Professor, National University of Singapore, Summer 2000. Wei Lun Visiting Professor, Chinese University of Hong Kong, December 2001 Visiting Professor, Indian School of Business, Hyderabad, India, January-February 2002 Visiting Professor, Universita Commerciale Luigi Bocconi, Milan, Italy, April 2002

#### **PUBLICATIONS**

#### I. Books

- 1. Mahajan, Vijay. and C. Carl Pegels (editors), <u>Systems Analysis in Health Care</u>, New York: Praeger Publishers, 1979.
- 2. Wind, Yoram, Vijay Mahajan, and Richard Cardozo (editors), New Product Forecasting: Models and Applications, Lexington, MA: Lexington Books, 1981.
- 3. Mahajan, Vijay and Robert A. Peterson, Models For Innovation Diffusion, Beverly Hills, CA: Sage Publications, Inc., 1985.
  - Chinese version published by Truth and Wisdom Press, 2016.
- 4. Mahajan, Vijay and Yoram Wind (editors), <u>Innovation Diffusion Models of New Product Acceptance</u>, Cambridge, MA: Ballinger Publishing Co, 1986.
- 5. Kerin, Roger A., Vijay Mahajan and P. Varadarajan, <u>Contemporary Perspectives for Strategic</u> Market Planning Practices, Boston, MA: Allyn and Bacon, 1990.
- 6. Mahajan, Vijay, Eitan Muller and Yoram Wind (editors), <u>New-Product Diffusion Models</u>, Boston, Massachusetts: Kluwer Academic Publishers, 2000.
- 7. Wind, Jerry, and Vijay Mahajan (editors), <u>Digital Marketing</u>, New York: Wiley and Sons, Inc., 2001. An Italian version was published by RCS libris, s.p.s., 2002
- 8. Wind, Yoram (Jerry), and Vijay Mahajan, with Robert E. Gunther, *Convergence Marketing Strategies for Reaching the New Hybrid Consumer*, Upper Saddle River, NJ: Prentice Hall, Inc, 2002.
  - Italian version published by RCS libris, s.p.s., 2002.
  - Bahasa Indonesian version was published by Pearson Education Asia Pte. Ltd. and PT Prenhallindo, Jakarta, 2003.
  - Portuguese version was published by Pearson Education do Brasil Ltda, 2003.
  - Chinese version published by CITIC Publishing House in China, 2003.
  - Chinese traditional version published by Pearson Education Taiwan, 2005
  - Korean version published by Wisdom Academy, 2003.

This book was named one of the thirty best business books of 2002, by Soundview Executive Book Summaries<sup>®</sup>, and was selected as one of five finalists for the 2003 Berry AMA Book Prize for best book in marketing.

- 9. Mahajan, Vijay and Kamini Banga, <u>The 86% Opportunity: Strategies for Discovering Growth in the Invisible Global Market</u>, Wharton School Publishing and Pearson, 2006, Paperback, 2011
  - Portuguese version published by Artmed Editora, Brazil 2006
  - Indian version published by Dorling Kindersley Publishing, 2006
  - Italian version published by EGEA (The Bocconi University Press), Milan, Italy, 2006.
  - Chinese version published by China Renmin Press, China 2006
  - Chinese traditional version published by Pearson Education, Taiwan 2006
  - Bahasa Indonesian version published by PT Indeks (GRAMEDIA GROUP), Jakarta, Indonesia, 2006.
  - Korean version published by Lux media, 2007
  - Spanish version published by Leader Summaries, Spain 2006 (Executive Summary)
  - Croatian version published by MATE Publishing, Zagreb, Croatia, 2007
  - Serbian version published by MATE Publishing, Belgrade, Serbia, 2007
- 10. Mahajan, Vijay, <u>Africa Rising</u>, The Wharton School Publishing and Pearson, 2009 (several mini versions on Amazon Kindle are published by FT Press, 2009)
  - German, Borsenmedien, Germany, 2009
  - Japanese, Eiji Press Inc., 2009
  - Arabic, Arab Scientific Publishers, Lebanon, 2009
  - Spanish, Pearson Education, Spain, 2009
  - Italian, Pearson Paravia Bruno Mondadori, Italy, 2009
  - Chinese Traditional, Global Group Holdings, Taiwan, 2009
  - Croatian, Mate Publishing, Zagreb, Croatia, 2009
  - Spanish, Leader Summaries, Spain, 2009 (Executive Summary)
  - Korean, Eiji 21, Korea, 2010.
- 11. Muller, Eitan, Renana Peres, and Vijay Mahajan, <u>Innovation Diffusion</u>, and <u>New Prudent Growth Models</u>, Marketing Science Institute, Relevant Knowledge Series, 2009.
- 12. Mahajan, Vijay, The Arab World Unbound, Jossey-Bass (Wiley), 2012.

- Korean, Eiji21, Korea, 2013
- Arabic, Arab Scientific Publishers, Lebanon, 2014
- Indian (English), Collins Business, Wiley India, 2013
- 13. Mahajan, Vijay, <u>Rise of Rural Consumers in Developing Countries: Harvesting 3 billion</u>
  <u>Aspirations, Sage</u> Response India, 2016
- 14. Mahajan, Vijay, Digital Leapfrogs: How Technology is Reshaping Consumer Markets in India, HarperCollins India, 2022

# II. Articles and Contributed Chapters

The papers in this section are classified into three areas:

- Research on Innovation Diffusion
- Marketing and Product Management and Strategy
- Marketing Research

#### A. Research on Innovation Diffusion

- 1. Mahajan, V. and M.E.F. Schoeman, "Generalized Model for the Time Pattern of the Diffusion Process," <u>IEEE Transactions on Engineering Management</u>, EM-24 (February 1977) 12-18.
- 2. Haynes, K.E., V. Mahajan and G.M. White, "Innovation Diffusion: A Deterministic Model of Space-Time Integration with Physical Analog," Socio-Economic Planning Sciences, 11 (February 1977) 25-29.
- 3. Mahajan, V., K.E. Haynes and K.C. Bal Kumar, "Modeling the Diffusion of Public Policy Innovations Among the U.S. States," Socio-economic Planning Sciences, 11 (November 1977) 259-263.
- 4. Mahajan, V. and M.E.F. Schoeman, "The Use of Computers in Hospitals: An Analysis of Adopters and Nonadopters," Interfaces, 7 (May 1977) 95-107.
- 5. Peterson, R.A. and V. Mahajan, "Multi-Product Growth Models," Research in Marketing, Jagdish Sheth (ed.), Greenwich, CT: JAI Press, 1 (1978) 201-232.
- 6. Mahajan, V. and M.E.F. Schoeman, "Diffusion of Computers in Hospitals: An Analysis of Adopter Categories," Urban Systems, 3 (August 1978) 73-86.
- 7. Mahajan, V. and R.A. Peterson, "Innovation Diffusion in a Dynamic Potential Adopter Population," Management Science, 25 (November 1978) 1589-1597; also, Management Science, 28 (September) 1087.

- 8. Mahajan, V., "Computers in Hospitals: An Innovation Study," Technological Forecasting and Social Change, 13 (February 1979) 169-186.
- 9. Mahajan, V. and R.A. Peterson, "Integrating Time and Space in Technological Substitution Models," Technological Forecasting and Social Change, 14 (August 1979) 231-241.
- 10. Mahajan, V., R.A. Peterson, A. K. Jain and N. Malhotra, "A New Product Growth Model with a Dynamic Market Potential," Long Range Planning, 12 (August 1979) 51-58.
- 11. Mahajan, V. and E. Muller, "Innovation Diffusion and New Product Growth Models in Marketing," <u>Journal of Marketing</u>, 43 (Fall 1979) 55-68.
- 12. Mahajan, V. and R.A. Peterson, "First-Purchase Diffusion Models of New Product Acceptance," <u>Technological Forecasting and Social Change</u>, 15 (November 1979) 127-146.
- 13. Bretschneider, S.I. and V. Mahajan, "Adaptive Technological Substitution Models," <u>Technological Forecasting and Social Change</u>, 18 (October 1980) 129-139.
- 14. Easingwood, C., V. Mahajan and E. Muller, "A Nonsymmetric Responding Logistic Model for Forecasting Technological Substitution," <u>Technological Forecasting and Social Change</u>, 20 (October 1981) 199-213.
- 15. Schmittlein, D. and V. Mahajan, "Maximum Likelihood Estimation for an Innovation Diffusion Model of New Product Acceptance," <u>Marketing Science</u>, 1 (Winter 1982) 57-78.
- 16. Easingwood, C., V. Mahajan and E. Muller, "A Non-uniform Influence Innovation Diffusion Model of New Product Acceptance," Marketing Science, 2 (Summer 1983) 273-296.
- 17. Mahajan, V., E. Muller and S. Sharma, "An Empirical Comparison of Awareness Forecasting Models," <u>Marketing Science</u>, (Summer 1984) 179-197, 205-206.
- 18. Mahajan, V., E. Muller and R. A. Kerin, "Introduction Strategy for New Products with Positive and Negative Word-of-Mouth," Management Science, 30 (December 1984) 1389-1404.
- 19. Srivastava, R. K., V. Mahajan, S. N. Ramaswami and J. Cherian, "A Multi-Attribute Diffusion Model for Forecasting the Adoption of Investment Alternatives for Consumers," <u>Technological Forecasting and Social Change</u>, 28 (December 1985) 325-333.
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- Mahajan, V. and S. Sharma, "A Simple Algebraic Estimation Procedure for Innovation Diffusion Models of New Product Acceptance," <u>Technological Forecasting and Social Change</u>, 30 (December 1986) 331-345.
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- 28. Mahajan, V. and E. Muller, "Pricing and Diffusion of Primary and Contingent Products," <u>Technological Forecasting and Social Change</u>, 39 (May 1991) 291-308.
- 29. Mahajan, V., S. Sharma and R. D. Buzzell, "Assessing the Impact of Competitive Entry on Market Expansion and Incumbent Sales," <u>Journal of Marketing</u>, 57 (July 1993) 39-52.
- 30. Mahajan, V., E. Muller and F. M. Bass, "New Product Diffusion Models," <u>OR/MS Handbook in Marketing</u>, Josh Eliashberg and Gary Lilien (editors), New York: Elsevier, (1993) 349-408.
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- 33. Givon, M., V. Mahajan and E. Muller, "Software Piracy: Estimation of Lost Sales and the Impact on Software Diffusion," <u>Journal of Marketing</u>, 59 (January 1995) 29-37.
- 34. Jain, D., V. Mahajan and E. Muller, "An Approach for Determining Optimal Product Sampling for the Diffusion of a New Product," <u>Journal of Product Innovation Management</u>, 12 (March 1995) 124-135.

- 35. Kim, Namwoon, V. Mahajan and Rajendra K. Srivastava, "Determining the Going Market Value of a Business in an Emerging Information Technology Industry: The Case of the Cellular Communications Industry," Technological Forecast and Social Change, 49 (1995) 257-279.
- 36. Mahajan, V., Eitan Muller and F. M. Bass, "Diffusion of New Products: Empirical Generalizations and Managerial Uses," <u>Marketing Science</u>, Special Issue on Empirical Generalizations in Marketing, 14 (1995) 979-989.
- 37. Mahajan, V., and Eitan Muller, "Timing, Diffusion and Substitution of Successive Generations of Technological Innovations: The IBM Mainframe Case," <u>Technological Forecasting and Social</u> Change, 51 (February 1996) 109-132.
- 38. Givon, M., V. Mahajan and Eitan Muller, "Assessing the Relationship Between the User-Based Market Share and Unit Sales-Based Market Share for Pirated Software Brands in Competitive Markets," <u>Technological Forecasting and Social Change</u>, 55 (June 1997) 131-144.
- 39. Mahajan, V. and E. Muller, "When is it Worthwhile Targeting the Majority Instead of the Innovators in a New Product Launch," <u>Journal of Marketing Research</u>, 35 (November 1998) 488-495.
- 40. Mahajan, V., E. Muller, and Y. Wind, "New-Product Diffusion Models: From Theory to Practice," in New-Product Diffusion Models, Mahajan, V., E. Muller, and Y. Wind (editors), Boston, Massachusetts: Kluwer Academic Publishers, (2000) 3-24.
- 41. Mahajan, V. "New Product Diffusion Models: Empirical Support for Diffusion Patterns and Implications for Pre-Launch and Post-Launch New Product Strategic Decisions," in <u>Mathematics and Applications to Industry</u>, edited by S. K. Malik, Indian National Science Academy, New Delhi, (2001) 141-165.
- 42. Prasad, A., and V. Mahajan, "How many pirates should a software firm tolerate? An Analysis of piracy protection on the diffusion of software," <u>International Journal of Research in Marketing</u>, 20 (Dec 2003) 337-353.
- 43. Ernan Haruvy, Vijay Mahajan, and Ashutosh Prasad, "The Effect of Piracy on the Market Penetration of Subscription Software." <u>Journal of Business</u>, (University of Chicago) 77 (April 2004, S81-S108)
- 44. Libai, Barak, Vijay Mahajan, and Eitan Muller "Can You See the Chasm? Innovation Diffusion According to Rogers, Bass and Moore", <u>Review of Marketing Research</u>, Vol 5, Naresh Malhotra (editor), M.E. Sharpe, 2009, pp. 38-57.
- 45. Peres, Renana, Eitan Muller and Vijay Mahajan, "Innovation Diffusion and New Product Growth Models: A Critical Review and Research Directions", <u>International Journal of Research in Marketing</u>, 27 (June 2010), 91 106.

- 46. Sandeep Arora, Frenkel Ter Hofstede, and Vijay Mahajan. The Implications of Offering Free Versions for the Performance of Paid Mobile Apps, <u>Journal of Marketing</u>, 81 November 2017, 62-78
- 47. Krijestorac, Haris, Rajiv Garg and Vijay Mahajan, "Cross-Platform Spillover Effects in Consumption of Viral Content: A Quasi -Experimental Analysis Using Synthetic Control" <u>Information Systems Research</u>, 31(June 2020), 449-472
  - B. Marketing and Product Management and Strategy
- 1. Jain, A. K. and V. Mahajan, "Evaluating the Competitive Environment in Retailing Using Multiplicative Competitive Interactive Model," <u>Research in Marketing</u>, Jagdish Sheth (ed.), Greenwich, CT: JAI Press, 2 (1979) 217-235.
- 2. Sharma, S. and V. Mahajan, "Early Warning Indicators for Business Failures," <u>Journal of Marketing</u>, 44 (Fall 1980) 80-89.
- 3. Wind, Y. and V. Mahajan, "Designing Product and Business Portfolios," <u>Harvard Business Review</u>, 59 (January-February 1981) 155-165.
- 4. Wind, Y. and V. Mahajan, "Market Share: Concepts, Findings and Directions for Future Research," <u>Annual Review of Marketing</u>, Ben Enis and Ken Roering (editors), Chicago: American Marketing Association, (1981) 31-42.
- 5. Mahajan, V., Y. Wind and J.W. Bradford, "Stochastic Dominance Rules for Product Portfolio Analysis," <u>TIMS Studies in the Management Sciences-Marketing Planning Models</u>, A. A. Zoltners (editor), 18 (1982) 161-184.
- 6. Wind, Y., V. Mahajan and D. J. Swire, "An Empirical Comparison of Standardized Portfolio Models," <u>Journal of Marketing</u>, 47 (Spring 1983) 89-99.
- 7. Ricks, D. and V. Mahajan, "Blunders in International Marketing: Fact or Fiction," <u>Long Range Planning</u>, 17 (February 1984) 78-82.
- 8. Mahajan, V. and Y. Wind, "Integrating Financial Portfolio Analysis with Product Portfolio Models," <u>Strategic Marketing and Management</u>, Dave Gardner and Howard Thomas (editors), New York: John Wiley & Sons, (1985) 193-212.
- 9. Bettis, R. A. and V. Mahajan, "Risk/Return Performance of Diversified Firms," <u>Management Science</u>, 31 (July 1985) 785-799.
- 10. Chaganti, R. S., V. Mahajan and S. Sharma, "Corporate Board Size, Composition and Corporate Failures in Retailing Industry," Journal of Management Studies, 22 (July 1985) 400-417.
- 11. Chaganti, R. S., R. Chaganti and V. Mahajan, "Life Stage Analysis: Planning for Small Businesses," <u>Handbook of Business Strategy - 1985/86 Yearbook</u>, William Guth (editor), New York: Warren, Gorham, and Lamont, 17 (1985) 1-18.

- 12. Wind, Y. and V. Mahajan, "Marketing Hype: A New Perspective for New Product Research and Introduction," Journal of Product Innovation Management, 4 (March 1987) 43-49.
- 13. Mahajan, V., P. Varadarajan and R. A. Kerin, "Metamorphosis in Strategic Market Planning," in <a href="Emerging Issues in Marketing Management">Emerging Issues in Marketing Management</a>, J. Sheth and G. L. Frazier (editors), Lexington, MA: Lexington Books, (1987) 67-110.
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- 15. Chaganti, R., R. Chaganti and V. Mahajan, "Profitable Small Business Strategies Under Different Types of Competition," Entrepreneurship: Theory and Practice, 13 (Spring 1989) 21-35.
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- 17. Easingwood, C. J. and V. Mahajan, "Positioning of Financial Services for Competitive Advantage," <u>Journal of Product Innovation Management</u>, 6 (September 1989) 207-219.
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- 19. Bettis, R. and V. Mahajan, "Risk Analysis in Corporate Performance Measurement," Risk <u>Strategy</u> and <u>Measurement</u>, R. Bettis and H. Thomas (editors), Greenwich, CT: JAI Press, (1990) 83-110.
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- 23. Rathnam, S., V. Mahajan and A. B. Whinston, "Facilitating Coordination in Customer Support Teams: A Framework and Its Implications for the Design of Information Technology, "Management Science, 41 (December 1995) 1900-1921.
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#### IV. Book Reviews and Computer Abstracts

- 1. Mahajan, V. "Marketing Models and Econometric Research by Leonard Parsons and Randall Schultz," Journal of Marketing Research, 14 (February 1977) 123.
- 2. Mahajan, V. "The Delphi Method: Techniques and Applications by Harold Linstone and M. Turoff," <u>Journal of Marketing Research</u>, 13 (August 1976) 317-318.
- 3. Mahajan, V. "Economics of Space and Time: The Measure-Theoretic Foundations of Social Science by Arnold M. Faden," <u>Journal of Marketing Research</u>, 15 (May 1978) 309.
- 4. Mahajan, V. "Review of Marketing 1978 by G. Zaltman and T. Bonoma," <u>Journal of Marketing</u>, 42 (October 1978) 101.
- 5. Mahajan, V. "Strategic Market Planning: Problems and Analytical Approaches by Abell and Hammond," Journal of Marketing, 44 (Summer 1980) 131-136
- 6. Jain, A. K., V. Mahajan and M. Bergier, "RRIDGE: A Program for Estimating Parameters in the Presence of Multicollinearity," <u>Journal of Marketing Research</u>, 14 (November 1977) 561.

#### **UNIVERSITY ACTIVITIES**

### I. University of Texas at Austin

### A. Courses Developed and Taught

- Advanced Marketing Management
- Marketing of Services
- New Product Design/Marketing
- Marketing Decision Making in the Information Age / Analytical Tools for Marketing Decisions
- Marketing Management
- The Invisible Global Market

# B. Committee Responsibilities

# **University Committees**

- RISE Research Infrastructure Enhancement Committee, (Provost's Committee on Infrastructure Enhancement) 1993-1994
- Chairman, Consultative Committee for the Selection of the Dean for the College of Business and Graduate School of Business, 1995-1996
- Marketing Consultant, UT Vice President for Development, Marketing Task Force for Capital Campaign 1998-2000
- Marketing Consultant, UT President's Task Force on Marketing, The University of Texas, 1999-2000
- UT President's Ad hoc Committee on Computer Training, 1999
- Asian American Studies Steering Committee, 1999-2000
- Board of Trustees, The Foundation for Religious Studies in Texas, 2000-present
- Provost's Committee on India, 2000-2001
- Academy of Distinguished Teachers Advisory Committee, 2000-2001
- University Co-Operative Society, Board of Directors, 2001-present
- South Asia Initiative Committee, 2002-2003
- President's UTOPIA Evaluation Committee, 2006
- President's Review Committee on Texas Brand Communication (Chair), 2010.

# College of Business Committees

- Associate Dean for Research, 1991-1994
- Faculty Academic Development and Research Committee (FADRC), 1990-1991
- MBA Task Force, 1992-1993
- GSB/CBA Management Development Program Planning Committee Member, 1993-1994
- GSB/CBA Advisory Committee on Endowment Appointments, 1994-1995
- International Doctoral Consortium (U. T. CIBER) Co-Chair, March 1995
- GSB/CBA Entrepreneurship at Texas Steering Committee, 1994-1995
- Chairman, Faculty Research Awards Committee, 1994-1995
- Member, Graduate Studies Committee Executive M.S. in Commercialization of Science and Technology, IC<sup>2</sup> Institute, 1995-1998; Chairman, 1996-1998.
- CBA/GSB Promotion Advisory Committee, 1996-1997
- CBA/GSB Dean's Strategic Planning Committee, 1996-1997
- MBA Diversity Initiatives Committee, Chair, 1998
- MBA Policy Committee, Chair, 1999-2000; Member 2000-2001

- Faculty Research Committee, 2000-2001
- Faculty Endowment Committee, 2002-2012
- Texas MBA Program Renewal Task Force (2008)
- CBA Hall of Fame, 2015-2016; 2019 Today

### **Marketing Department Committees**

- o Post-tenure Review Committee, 1998-2002, 2011, 2012, 2018, 2020, 2021, 2022
- o Marketing Department Committee on Graduate Studies, 1991- today
- o Marketing Department Doctoral Advisory Committee, 1990-1994; 1997-1999, 2019-2021
- o Recruiting Committee, Chairman, 1996-1998; Co-Chair, 1999, member until today
- o Strategic Planning Committee, 1998-1999
- o Coordinator, Marketing Department Spring Research Camp, 1996-2008
- o Endowment nomination Committee –1998-2002, 2004 2005
- Marketing Department Executive Council, 2018-2022

#### C. Doctoral Dissertations

- 1. Subhash Sharma (Marketing, 1977)
- 2. V. Kumar (Marketing, 1985)
- 3. Mary Zimmer (Marketing, 1985)
- 4. Joe Cherian (Marketing, 1986)
- 5. Zhimin Huang (Management Science, 1991)
- 6. Sambit Mukherjee (Management Science, 1992)
- 7. Abbas Kurawarwala (Operations Management, 1992)
- 8. James Hugo Gerberman (Interdisciplinary, 1992)
- 9. Namwoon Kim (Marketing, 1993)
- 10. Ann Hale (Marketing, 1993)
- 11. Sukumar Rathnam (Information Systems, 1993, Co-Chair) Winner of the 1994 American Marketing Association Doctoral Dissertation Competition
- 12. Changning Zhang (Interdisciplinary, 1994, Co-Chair)
- 13. Ramaswamy Venkatesh (Marketing, 1994, Chair)
- 14. Shan Li (Interdisciplinary, 1995)
- 15. Constantin A. Vaitsos (Operations Management, 1995)
- 16. Shikhar Sarin (Marketing, 1996, Chair) Winner of the 1996 PDMA Dissertation Proposal Competition
- 17. Birendra Mishra (Accounting, 1997)
- 18. Thomas Burnham Marketing, 1998, Chair) Winner of 1997 State Farm Companies Foundation Doctoral Dissertation in Business Award
- 19. Rahul Singh (Operation Management, 1998)
- 20. Nikhil Jain (Operations Management, 1998)
- 21. Shantanu Bhattacharya (Operations Management, 1998, Co-chair) 1996 Honorable Mention Dissertation Proposal Award, Marketing Science Institute
- 22. Joseph LaCugna (Business Strategy, 1998, Co-Chair) Awarded an NSF-supported research grant from the Center for Innovation Management Studies at Lehigh University
- 23. Saurabh Gupta (Operations Management 1998)

- 24. Judy Frels (Marketing, 1999)
- 25. Anil Singh (School of Library/Information Science, 1999)
- 26. Ashutosh Prasad (Marketing, 1999, Chair)
- 27. Yuhong Wu (Marketing, 2001, Chair)
- 28. Fang Wu (Marketing, 2001, Chair)
- 29. Sencer Ecer (Economics, 2002)
- 30. Christopher Conner (Pharmacy, 2002)
- 31. Ravindra Chiturri (Marketing, 2003, Chair)
- 32. De Liu, MSIS Department (Marketing, 2004)
- 33. Bill Brennan (Economics, 2005)
- 34. Aruna Sivakumar (Civil Engineering, 2005)
- 35. Pravin Nath (Marketing, 2006, Chair)
- 36. Sreekumar Bhaskaran (Operations Management, 2006)
- 37. Dazhong Wu (Information Systems. 2006)
- 38. Sinan Erzurumlu (Operations Management, 2007)
- 39. Ling Xue (Information Systems, 2007)
- 40. Xiudi He (Operations Management, 2007)
- 41. Yingjuan Du (Economics, 2007)
- 42. Michael Luchs (Marketing, Co-Chair, 2008)
- 43. Dae-Yong Ahn (Marketing, Chair, 2009)
- 44. Sree Jonnalagedda (Operations Management, 2009)
- 45. Nita Umashankan (Marketing, 2010)
- 46. Shameek Sinha (Marketing, Co-Chair, 2011)
- 47. Jacob Brower (Marketing, Chair, 2011)
- 48. Till Richter (Art History, 2012)
- 49. Saim Kashmiri (Marketing, Chair, 2012)
- 50. Debika Shi (Marketing, 2013)
- 51. Sandeep Arora (Marketing, Co-chair, 2014)
- 52. Kyung (Kacy) Ok Kim (advertising, 2014)
- 53. Richard Schaefer (Marketing, Co-Chair, 2015)
- 54. Zhuping Liu (Marketing, Chair, 2017), Winner of 2016 Marketing Science Institute dissertation proposal award
- 55. Chandra Srivastava (Marketing, Chair, 2019)
- 56. Xinying Hoa (Marketing, Chair, 2019)
- 57. Andreas Kraft (Marketing, 2023)
- 58. Tushmit Hasan (Marketing, 2023)
- 59. Xian (Mike) Lan (Marketing, Co-Chair, 2023)

### II. Southern Methodist University

# A. Courses Developed and Taught

- Marketing Research (Undergraduate, MBA)
- Marketing Policy (Undergraduate, MBA)
- Product Policy (Undergraduate, MBA)
- Forecasting Technological Innovations (MBA)

• Marketing of Services (MBA, EMBA)

### B. Committee Responsibilities

- Edwin L. Cox School of Business R & D Council, 1982-1989
- Dean's Committee on Decision Room Project, 1982-1983
- Chairman Edwin L. Cox School of Business Academic Affairs Committee, 1983-1984
- Dean's Executive Council, 1983-1984
- Provost's Search Committee for Endowed Chair in Geological Sciences, 1983-1985
   Chairman, Dean's Search Committee for Endowed Chair in Management Information Sciences, 1984-1985
- Dean's Search Committee for Endowed Chair in Management Information Sciences, 1985-1987
- Dean's Ad Hoc Committee for Promotion and Tenure, College of Engineering, 1985-1986, 1989-1990
- Dean's Search Committee for Endowed Chair in Marketing, 1985-1986, 1989-1990; Chairman of the Committee, 1986-1987
- Dean's Search Committee for Corrigan Professorships, 1987-1988
- Chairman, Cox Business School's Committee for Rank and Tenure, 1988-89
- Dean's Search Committee for the Chairman of Computer Science Department, 1989-1990

#### C. Doctoral Dissertations

Doug Ziemer (1991)

### III. The Wharton School, University of Pennsylvania

# A. Courses Developed and Taught

- 1. Taught Courses and Seminars in:
  - Marketing Management (MBA)
  - Product Policy (MBA)
  - Research Seminar (Undergraduate)
  - Marketing Models (MBA)
- 2. Course head: The MBA Core
  - Marketing Management Course (1980/81)
  - The Undergraduate Research Seminar (1981/82)

### B. Committee Responsibilities

1. Marketing Department Committees

- Recruiting/Faculty Committee, 1980 to 1982
- Recruiting/Ph.D. Students Committee, 1980/1981
- MBA Advisor for research majors
- Coordinator, Semi-annual Executive Education Program (1981/82)

### 2. Wharton School Committees

- Undergraduate Executive (1980 to 1982)
- Graduate Standards (1981/82)

# C. <u>Doctoral Dissertations</u>

Chris Easingwood (1981)

# IV. Ohio State University

### A. Courses Developed and Taught

- Marketing Research (MBA and undergraduate)
- Product Development and Planning (MBA)
- Research Seminar (Ph.D.)
- Marketing Planning (Undergraduate)

### B. Committee Responsibilities

### 1. Marketing Department Committees

- Consumer Behavior Exam Committee (1978/79)
- Ph.D. Committee (1978/79/80)
- Long Range Planning and Policy Committee (1979/80)
- Faculty Recruiting Committee (1979/80)

### 2. College of Administrative Science

- Quantitative Courses Committee (1978/79/80)
- Computer Committee (1978/79/80)

# V. State University of New York at Buffalo

### A. Courses Developed and Taught

- Systems Theory (Ph.D.)
- Management of Service Systems (Ph.D.)
- Analytical Methods of Planning (MBA-Exec.)
- Analytical Methods of Control (MBA-Exec.)
- Business Policy and Planning (MBA, Undergraduates)
- Health Systems Analysis (MBA)

### B. Committee Responsibilities

- 1. Management Systems Department
  - Member and Chairman of various departmental Ad Hoc Committees

# 2. School of Management

- MBA Admissions Committee (1975/78)
- Dean's Long-Range Planning and Policy Committee (1977/78)

# 3. <u>University Committee</u>

• University Institutional Funds Committee (1977-78)

### C. Doctoral Dissertations

Peter Demmin (1979), Michel Bergier (1978), James Rader (1978)

### VI. Other Universities

#### A. Doctoral Dissertations

University of Poona, India - V. A. Lavaraj (External Reviewer, Dept. of Statistics) 1990 University of Houston - V. Satya (Committee Member, Marketing) 1996 University of Houston - Charu Prakash, (Committee Member, Marketing) 1996 University of Madras, Ethiraj College for Women, Mrs. M. Poornima, (External Reviewer) 2001 The Chinese University of Hong Kong-Chen, Rong (External Reviewer) 2004 University of British Columbia – Yiu (Jason) Ho (External Examiner) 2005 The Chinese University of Hong Kong, Ho Ying (External Examiner) 2006 Indian Institute of Technology, Kanpur, Trishla Singh (External Examiner), 2006 Indian Institute of Technology, Kanpur, Sumit Raut, (External Examiner), 2006

# B. Master's Thesis

The Chinese University of Hong Kong - Ho Yiu Chung, (External Reviewer) 1999-2000

#### C. Faculty Review

Occasional evaluator of faculty promotion for:

American University (Cairo), Arizona State University, Asian Institute of Technology (Bangkok, Thailand), Bilkent University, Faculty of Business Administration (Turkey), Boston University, Carnegie Mellon University, Chinese University of Hong Kong, Columbia University, Cornell University, Dartmouth College, (Tuck School), Georgetown University, Georgia Institute of Technology, Hebrew University, Hong Kong University of Science and Technology, INSEAD (France), Imperial College Business School (U.K), Iowa State University, Lancaster University Management School, London Business School (England), Long Island University, Louisiana State University, Manchester Business School (England), Massachusetts Institute of Technology, National University of Singapore, New York University, Northeastern University, Northwestern University, Ohio State University, Oxford University (England), Pennsylvania State University, Rensselaer Polytechnic Institute, Rice University, Rutgers University, School of Oriental and African Studies (London University), Southern Methodist University, Stanford University, State University of New York at Binghamton, Syracuse University, Tel-Aviv University, Thunderbird American Graduate School of International Management, Tulane University, University of Alberta, University of Arizona, University of Bradford (England), University of British Columbia (Canada), University of California at Berkeley, University of California at Los Angeles (UCLA), University of Central Missouri, University of Cincinnati, University of Delaware, University of Florida, University of Georgia, University of Houston, University of Hong Kong, University of Illinois at Chicago, University of Illinois at Urbana/Champaign, University of Kentucky, University of Michigan, University of North Texas, University of North Carolina, University of Notre Dame, University of Nottingham, University of Pennsylvania (The Wharton School), University of Pittsburgh, University of Rochester, University of Santa Clara, University of South Carolina, University of Southern California, University of Texas at Austin, University of Texas at Dallas, University of Virginia, University of Washington, University of Wisconsin at Madison, Vanderbilt University, Tsinghua University.

### OTHER PROFESSIONAL ACTIVITIES

#### A. Editorial and Professional Activities

- 1. Editor, Journal of Marketing Research, 1994-97
- 2. Department Editor, for Planning and Forecasting, Management Science, 1987-1991
- 3. Member of the Editorial Boards of:
  - *Journal of Marketing*, 1980 to 1999, 2002 to 2011
  - Journal of Consumer Research, 1994 to 2003
  - Journal of Retailing, 1980 to 2004
  - Marketing Science, 1982 to 1994; 1998 to 2011
  - Journal of Marketing Research, 1983 to 1994, 1997 to 2003
  - Journal of Product Innovation Management, 1985 to 2012
  - *Technological Forecasting and Social Change*, 1985 to 2010
  - Journal of World Business, 1996 to 1998
  - Journal of Interactive Marketing, 1997 to 2002
- 4. Occasional reviewer for:

- Management Science
- Operations Research
- Decision Sciences
- International Journal of Research in Marketing
- Marketing Letters
- 5. Judge of competitive research papers submitted to the Annual Educators' Conference of the American Marketing Association (1978-2011), Winter Marketing Educators' Conference (2001-2011), Association for Consumer Research (1979, 1984, 1989, 1990) and American Institute for Decision Sciences (1981).
- 6. Judge for the doctoral dissertation competition for the Marketing Science Institute (1990-2011) and the American Marketing Association (1988-2011).
- 7. Expert Reviewer of Research Proposals of the National Science Foundation/Decision and Management Science Program, 1983-present.
- 8. Member of Marketing Strategies Steering Group of Marketing Science Institute, 1983 1984; Brand Equity Group, 1991-1992
- 9. Co-editor, special issue of <u>Journal of Retailing</u> (Fall 1983) on Strategic Issues in Retailing.
- 10. Member of Blue Ribbon Panel for selecting the best competitive paper at the National Conference of American Marketing Association, 1986.
- 11. Member of Special Committee in 1986 and 1988 to select best paper published in <u>Journal of Marketing Research</u> for the O'Dell Award.
- 12. Member of American Marketing Association's Advanced Research Techniques Forum (ART Forum) Program Committee, 1994, 1995, 1996.
- 13. Member of Technological Forecasting and Social Change Best Paper Committee, 1996-2001.
- 14. Invited to nominate a candidate for the Nobel Prize for The Bank of Sweden Prize in Economic Sciences in Memory of Alfred Nobel (The Royal Swedish Academy of Sciences) 1996, 1997,1998.
- 15. Member of the Parlin Award Board of Governors, American Marketing Association, 1997, 2016.
- 16. Judge for the EXPLOR Award, presented at the 2001 EXPLOR Forum for Continuing Progress in Online Research, a conference sponsored by the American Marketing Association, the A. C. Nielson Center for Marketing Research University of Wisconsin, Madison, and the Von Allmen E-Commerce Center University of Kentucky, 1999-2001.
- 17. Visiting Examiner for Full-Time Undergraduate Programme in Integrated BBA (Marketing) and MSc in Marketing, The Chinese University of Hong Kong, 2002-2005.

- 18. Reviewer for the Open Programme of the Dutch Social Science Research Council of the Netherlands Organisation for Scientific Research (NOW), The Netherlands, 2003.
- 19. Occasional reviewer for The Israel Science Foundation, 2004, 2011.
- 20. Advisory Board, Journal of Product Innovation Management, 2013- present.
- 21. Member, Churchill Award Committee, AMA Marketing Research SIG, 2018

# B. Planning and Organizing Professional Programs

- TIMS College of Marketing Sessions, ORSA/TIMS, Colorado Springs, November 1980; San Diego, November 1982.
- The 4th Market Science Conference, Wharton School, March 1982
- Innovation Diffusion Models, Marketing Science Institute, Cambridge, MA, October 1983.
- Track Chairman for Strategy and Marketing Management, American Marketing Association Educators' Conference, Toronto, 1987.
- Track Chairman for Marketing Research, American Marketing Association Educator's Conference, Chicago, 1989.
- Roles for Research and Models in Improving New Product Development, Marketing Sciences Institute, Cambridge, MA, May 1990.
- <u>Innovation for the 21st Century Enterprise</u>, SEI Center for Advanced Studies in Management, The Wharton School, Fall 1990.
- "Doing Business in India The Texas Connection," The University of Texas at Austin, IC<sup>2</sup> Institute, Austin, TX, 1996
- Co-Chairman for New Product Diffusion Models Conference, The SEI Center for Advanced Studies in Management, The Wharton School, University of Pennsylvania, Philadelphia, PA, and The University of Texas at Austin, IC<sup>2</sup> Institute, and The Center for Customer Insight, September 1998
- Co-Chairman for Digital Marketing Conference, co-sponsored by The SEI Center for Advanced Studies in Management, The Wharton School, University of Pennsylvania, Philadelphia, PA, and The University of Texas at Austin, IC<sup>2</sup> Institute, and The Center for Customer Insight, October 1998
- Faculty Development Program, North American Society for Marketing Education in India, (NASMEI), Jammu University, Jammu, India, June 1998; Kashmir University, Srinagar, India, June 1999; Indian Institute of Foreign Trade, New Delhi, India, March 2000

### C. Conference Presentations

- 1. Presented papers at national conferences of the <u>American Marketing Association</u> (1976-1983, 1987-1993, 1996-1997, 2022)
  - <u>ORSA/TIMS</u> (1976-1992)
  - Association for Consumer Research (1978)
  - NATO Conferences (Istanbul 1976; Stressa, Italy, 1977); International Marketing Conference (Aix-en-Provence, France, 1977, 1979, 1984); American Institute of Decision Sciences 1976, 1980); International Institute for Applied Systems Analysis (Laxenburg, Austria, June 1989); Wharton SEI Center (1990, 1992, 1994, 1995); Emory University (Relationship Marketing) 1992; AMA Advanced Research Techniques Forum (1992-1996); International Federation of Operations Research Societies (IFORS Lisbon, Portugal, 1993); Centro De Desenvolvimento E Planejamento Regional (CEDEPLAR), Belo Horizonte, Brazil 1994; Product Development and Management Assoc. (PDMA) South Central Chapter Meeting, 1995; University of Illinois, (Marketing Technologies Symposium), 1995, and (Paul D. Converse Award Symposium), 1996; International Academy of Management, (UCLA 1996; New York, 1998), AMA Winter Educators' Conference (1998-2018); INFORMS Marketing Science Conferences, (1980-2019, 2022), Marketing Dynamics Conference (Beijing, 2015), Summer Institute in Competitive Strategy (UC Berkeley, 2015), Global R&D Summit (FICCI, New Delhi, 2015), International Conference of Information Systems (South Korea 2017), Statistical Challenges in eCommerce (Netherlands 2018), Joint Conference of Information Systems and Technology (CIST) and Data Science Workshop (2020), Artificial Intelligence and Machine Learning and Business Analytics, Temple University (2019), Workshop on Information Systems and Economics (WISE), Denmark (2022), Statistical Conference in E-Commerce Research (SCECR), Bogota, Columbia, (2023)
- 2. Conference Keynote Speeches and Featured Speaker:
  - Keynote Speaker, Marketing of Insurance Services, Malayasian Insurance Institute and National University of Malaysia Kuala Lampur, Malaysia, 1987
  - Keynote Speaker, The 9th International Symposium on Forecasting, Vancouver, Canada, 1989
  - Keynote Speaker, The Annual Futurcast in Action Forum, (Futurion Association, Inc., Pittsburgh), 1989, 1990, 1992
  - Featured Speaker, American Software Users Group, Spring Conference, Atlanta, 1990
  - Featured Speaker, The 10th International Symposium on Forecasting, Athens, Greece, 1990
  - Featured Speaker, The Annual International Symposium on Forecasting, Pittsburgh, 1993
  - Keynote Speaker, Albert Haring Symposium for Doctoral Research in Marketing, Indiana University, Bloomington, IN, 1994.

- Featured Speaker, New Product Winners Conference, Executive Enterprises, Inc., New York, NY, 1994
- Featured Speaker, Marketing Science Institute (Board of Trustees Meeting, Boston, 1994)
- Honored Speaker, Korean Marketing Association/American Marketing Association, Seoul, Korea, 1995
- Keynote Speaker: The Role of Affect in Marketing Conference, University of California, Riverside, CA, 1995
- Featured Speaker: IV Simposium Internacional de Mercadotecnia, ITESM, Mexico City, 1997
- Keynote Speaker, Workshop on Management Research, Aditya Birla Centre at the London Business School with the Indian Institutes of Management, Calcutta, India, 1999
- Keynote Speaker, NASMEI (North American Society for Marketing Education in India)
   Faculty Development Workshop, Department of Management Studies, Kashmir University, Srinagar, Kashmir, India, 1999
- Featured Speaker, The Best of Management 2000 Conference, Sponsored by Business magazine; Negocios en el Peru, and ESAN (Escuela de Administracion de Negocios para Graduados) Lima, Peru, 2000
- Keynote Speaker, COTIM (Conference on Telecommunications and Information Markets) "From E-Commerce to M-Commerce: Will "M" bring home the magic?," co-sponsored by the University of Rhode Island, Fraunhofer-Institut fur Systemtechnik and Innovationsforschung, Karlsruhe, Germany, 2001
- Guest Speaker, Taylor Nelson Sofres Information Technology Conference, Lausanne, Switzerland, 2001
- Keynote Speaker, Launching of the Small Industries Development Bank of India Innovation & Incubation Centre, Indian Institute of Technology Kanpur, India, January 2002
- Featured Speaker, Workshop on Strategic Marketing Issues, University of Jammu, Jammu, India, January 2002
- Keynote Speaker, Annual Leadership Seminar, Saraswati Natwarlal Bhagwati Lectureship Series Ahmedabad Management Association, Ahmedabad, India, September 2002
- Keynote Speaker, "Moving Consumer Goods Faster- A National FMCG Conclave," Confederation of Indian Industry (CII), Mumbai, October 2002
- Guest Speaker, Rotary Club of Bombay, Mumbai, June 2003

- Valedictory Speaker, "Conference on Changing Paradigms in Marketing of Services," University of Hyderabad, July 2003
- Keynote Speaker, Hyderabad Software Export Association, July 2003, July 2007
- Featured Speaker, American Chamber of Commerce, New Delhi, India, 2003
- Featured Speaker, American Chamber of Commerce, Bangalore, India, 2003
- Featured Speaker, "Looking Beyond" Lecture Series of GAIL (Gas Authority of India Limited), New Delhi, India, 2003
- Featured Speaker, Unilever Pakistan Ltd., Karachi, Pakistan, December 2003
- Featured Speaker, 3M Austin India Day, Austin, Texas, August 2004, 2006
- Featured Speaker, IBM's Seminar Series, Austin, Texas, November 2004
- Featured Speaker, British Petroleum, Houston, Texas, February 2005
- Featured Speaker, Wharton Fellows Program, Mumbai, India, March 2005
- Featured Speaker, International Conference of Management Science and Applications, Southwest Jiaotong University, Chengdu, China, 2005
- Featured Speaker, Marketing Scholar Forum, Fudan University, Shanghai, China, 2005
- Featured Speaker, Global Marketing Executive Summit, World Trade Group, Myrtle Beach, SC, 2006
- Featured Speaker, Indian Merchants' Chamber, The 86% Solution Book Panel Discussion, Mumbai, India, 2006
- Keynote Speaker, Marcon 2006, Annual Conference of Marketing Association of Pakistan, Lahore, 2006
- Featured Speaker, MATE Publishing, *The 86% Solution*, Belgrade, Serbia, 2007.
- Keynote Speaker, Pet Coke Conference, Jacobs Consultancy, New Orleans, March 2008.
- Keynote Speaker, Commonwealth East Africa International Business Forum, Kigali, Rwanda, October 2008.
- Featured Speaker, American Enterprise Institute (Washington D.C.), Development Beyond Aid (Making the Private Sector Work for Africa), Washington, D.C., January 2009.

- Keynote Speaker, 14<sup>th</sup> Slovenia Marketing Conference, Portoroz, June 2009.
- Keynote Speaker, The 8<sup>th</sup> Annual African Venture Capital Association Conference, Cairo, Egypt, November 2009.
- Keynote Speaker, Africa Business Conference, Kellogg School of Management, Northwestern University, January 2010.
- Presidential Lecture (on Africa) hosted by President of Northeastern Illinois University, Chicago, February 2010.
- Keynote Speaker, The Frontiers of BPO Business, Japan External Trade Organization (JETRO) and Ministry of Economy, Trade and Industry (METI), Tokyo, March 2010.
- Featured Speaker, Africa 2060: Good News from Africa, Pardee Center for the Study of Longer-Range Future, Boston University, April 2010.
- Keynote Speaker, Coca Cola Bottlers Conference (East, Central, and West Africa),
   Windhoek (Namibia) July 2011
- Featured Panelist, Emerging Markets Summit, Standard Chartered Bank Signature Event, Washington D.C., September 2011
- Keynote Speaker, Brand Africa Forum, hosted by Brand South Africa (office of President of South Africa) Johannesburg, September 2011
- Keynote Speaker, Texas-Africa Business Summit, The Baker Institute, Rice University, September 2012.
- Keynote Speaker, 7<sup>th</sup> Annual Global business Forum, Emerging Africa, McBride Center for International Business, Baylor University, March 2013.
- Keynote Speaker, Digital Africa Conference, Abuja, Nigeria, April 2013 (video recorded).
- Featured Speaker, AT Kearney 2013 CEO Retreat (Global Business Policy Council), Marrakech Morocco, June 2013.
- Keynote Speaker, IIM Americas (Indian Institute of Managements) Alumni Conference, Houston, February 2014.
- Featured Speaker, World Affairs Council, Houston, May 2014.
- Featured Speaker, Young African Manella Washington Fellows Initiative (sponsored by U.S.A Department of State), University of Texas at Austin, July 2014, July 2015, June 2016, July 2017, July 2018, July 2019, July 2021, July 2022, July 2023
- Keynote Speaker (fireside chat), Private Equity in Africa, organized by Financial Times and Emerging Markets Private Equity Association, London, October 15, 2014.

- Featured Speaker, The Wharton Fellows Program, Austin, Texas, February 2015
- Keynote Speaker, India-USA Business Summit, Organized by CIBER (UT McCombs School) and Indian Institute of Management (Indore), September 2015
- Featured Speaker, India Innovation Growth Program, IC2 and Indo-US Science and Technology (US State Department Initiative), September 2015
- Featured Speaker, Global Strategy Forum, Atlantic Council (think tank), Washington D.C. May 2016
- Featured Speaker, Foreign Correspondents South Asia Club, New Delhi, November 2016
- Keynote Speaker, The Palladium Group, New York City, May 2017
- Featured Speaker, McCombs School MBA Reunion Conference, October 2018
- Keynote Speaker, Strategic Marketing Initiatives in Emerging Markets Conference, Jammu University, India, March 2019
- Featured Speaker, Towers Fellows Program, University of Texas at Austin, August 2021
- Featured Speaker, International Chamber of Service Industry (India), August 2022
- Keynote Speaker, International conference on Reimagining Marketing with Technology, organized by India Institute of Management, Jammu and Deakin University, Melbourne (Australia), February 2023

### B. Research Seminars at Other Universities and Institutions

Guest Lecturer at Faculty research seminars of various universities, including:

- 1. University of Social Sciences, Grenoble, France, 1977
- 2. Ohio State University, 1977, 1996
- 3. Indian Institute of Management, Ahmedabad, India, 1978, 2002
- 4. Kent State University, Ohio, 1980
- 5. University of Santa Clara, 1981
- 6. Southern Methodist University, Dallas, 1980, 1981
- 7. University of South Carolina, 1983
- 8. Bell Laboratories, 1983
- 9. University of Iowa, 1986
- 10. General Motors Research Laboratories, 1986
- 11. Texas A&M, 1986
- 12. University of Texas at Austin, 1979, 1982, 1984, 1986, 1987
- 13. University of Oregon, 1987

- 14. Dartmouth College, 1987
- 15. Yale University, 1987
- 16. New York University, 1987, 1999
- 17. Manchester Business School (England), 1987
- 18. University of Warwick (England), 1987
- 19. Northwestern University, 1987
- 20. University of Arizona, 1988
- 21. Indian Institute of Technology, Bombay, India, 1988
- 22. Jawaharlal Nehru University, New Delhi, India, 1988, 1998
- 23. Centre for Policy Research, New Delhi, 1988
- 24. The Wharton School, University of Pennsylvania, 1979, 1983, 1989, 1997; 1998 (SEI Center Critical Issues Lecture)
- 25. University of British Columbia, 1989
- 26. University of Pittsburgh, 1989
- 27. Rice University, 1989
- 28. University of California at Berkeley, 1989
- 29. Columbia University, 1991, 1996, 1997
- 30. University of Texas at Dallas, 1991
- 31. Cornell University, 1986, 1992
- 32. New Jersey Institute of Technology, 1992
- 33. University of Michigan, Ann Arbor, Michigan, 1992
- 34. Jammu University, India, 1988, 1993, 1997, 2007
- 35. National Institute of Science, Technology and Development Studies, Government of India, New Delhi, 1988, 1993, 1998
- 36. University of Houston, 1988, 1993
- 37. INSEAD (France), 1987, 1993
- 38. Tel Aviv University (Hebrew University of Jerusalem), 1986, 1993, 1998
- 39. Carnegie Mellon University, Pittsburgh, PA, 1986, 1989, 1993, 1998
- 40. Indian Institute of Foreign Trade, New Delhi, India, 1993, 1998, 2000, 2001
- 41. University of Delaware, 1993
- 42. Georgetown University, Washington, D.C., 1993
- 43. Hong Kong University of Science and Technology, 1993

- 44. Chinese Academy of Sciences, Institute of Systems Science, (Academia Sinica), Beijing, China, 1993
- 45. University of Illinois, 1993
- 46. University of Georgia (Athens), 1990, 1994
- 47. Stanford University, Stanford, California, 1984, 1994
- 48. University of Southern California, Los Angeles, CA, 1985, 1994
- 49. George Mason University, Fairfax, Virginia, 1994
- 50. Emory University, (Hightower Lecture) 1994
- 51. Escola De Administração De Empresas De Sao Paulo, Fundação Getulio Vargas, Sao Paulo, Brazil, 1994, 1995,1998
- 52. University of São Paulo, São Paulo, Brazil, 1994, 1998, 2000
- 53. UCLA, Los Angeles, California, 1985, 1995
- 54. Duke University, Durham, North Carolina, 1995
- 55. University of Rochester, New York, 1995
- 56. University of Florida, (Winter Research Camp), Gainesville, 1995
- 57. University of California, Irvine, California, 1995
- 58. University of Hawaii, 1995
- 59. East/West Center, Hawaii, 1995
- 60. Washington University, St. Louis, MO, 1996
- 61. University of Connecticut, 1996
- 62. M.I.T. (Sloan), 1996; (Legatum Center), 2012, Boston, Massachusetts.
- 63. University of South Australia, (School of Marketing), 1997
- 64. University of New South Wales, (Australian Graduate School of Management), 1997
- 65. AT&T Consumer Labs, 1997
- 66. University of Maryland, 1997
- 67. Purdue University, 1997
- 68. University of Miami, 1997
- 69. London Business School, England, 1997
- 70. Catholic University, Leuven, Belgium, 1997
- 71. University of Groningen, Holland, 1997
- 72. Vanderbilt University, 1998
- 73. The Interdisciplinary Center, Herzliya, Israel, 1998, 2008

- 74. Penn State University, 1998
- 75. Harvard Business School, 1998
- 76. Cambridge University, The Judge Institute, Cambridge, England, 1998
- 77. Indian National Science Academy, Seminar on Math and Its Application to Industry and New Emerging Areas, New Delhi, India, 1998
- 78. Pontificia Universidad Catolica de Chile, Escuela de Administracion, Santiago, Chile, 1998
- 79. University of Cyprus, Nicosia, Cyprus, 1999
- 80. Cyprus International Institute of Management, Nicosia, Cyprus, 1999
- 81. National University of Singapore (Cycle and Carriage Visiting Professor in the Department of Marketing), Singapore, 2000
- 82. ESAN (Escuela de Administración de Negocios para Graduados), Lima, Peru, 2000
- 83. University of Lausanne, Switzerland, 2001
- 84. Budapest University of Economic Sciences, Budapest, Hungary, 2001
- 85. Hungarian Academy of Sciences, 2001
- 86. Koc University, Istanbul, Turkey, 2001
- 87. The University of Kashmir, Srinagar, India, 2001, 2002
- 88. The University of Mannheim, Germany, 2001
- 89. The University of Mainz, Germany, 2001
- 90. The SKP University (Simon-Kucher & Partners), Bonn, Germany, 2001
- 91. Chinese University of Hong Kong (Wei Lun Visiting Professor), 2001, 2005
- 92. Indian Institute of Technology, Kanpur, India, 2002, 2006
- 93. Indian Institute of Management, Lucknow, India, 2002, 2006
- 94. Indian School of Business, Hyderabad, India, 2002, 2007
- 95. Universita Commerciale Luigi Bocconi, Milan, Italy, 2002
- 96. Marketing Institute of Singapore, Singapore, 2000, 2002
- 97. Tilburg University, Tilburg, The Netherlands, 2003
- 98. Erasmus University, Rotterdam, The Netherlands 2003
- 99. University of St. Gallen, St. Gallen, Switzerland, 2003
- 100. Pakistan Management Association, Karachi, Pakistan, 2003
- 101. Lahore University of Management Sciences (LUMS), Lahore Pakistan, 2003, 2006
- 102. Tibet University, Tibet, China, 2005

- 103. Institute of Business Administration, Karachi, Pakistan, 2006, 2013
- 104. NUST Institute of Management Sciences, National University of Sciences and Technology, Rawalpindi, Pakistan, 2006
- 105. Graduate School of Business, University of Cape Town, South Africa, 2006
- 106. Lagos Business School (Enterprise Development Services), Pan-African University, Lagos, Nigeria, 2006
- 107. American University in Cairo, Egypt, (Cosponsored by American Chamber of Commerce), 2006
- 108. Al Akhawayn University, Morocco (Ifrane and Cassablanca, Cosponsored by American Chamber of Commerce), 2006
- 109. Islamic University of Science and Technology, Srinagar (Kashmir), India, 2007
- 110. Emergency Management and Research Institute, Hyderabad, India, 2007
- 111. Zagreb School of Economics and Management, Zagreb, Croatia, 2007
- 112. Mediterranean School of Business, Tunis, Tunisia, 2007, 2010
- 113. ESAA (Ecole Supérieure Algérienne des Affaires), Algiers, Algeria, 2007
- 114. University of Ljubejana (Slovenia), Faculty of Economics, 2009
- 115. African Leadership Academy, Johannesburg, South Africa, 2009
- 116. P & G Head Office for CEEMA (Central and Eastern Europe, Middle East, and Africa), Geneva, November 2009
- 117. DAL Cultural Forum, Khartoum, Sudan, 2010
- 118. Polytechnic of Namibia, Windhuck (Namibia), 2011.
- 119. The World Bank (Office of the Chief Economist for Middle East and North Africa), Washington, D.C., 2012
- 120. CSIS (Think Tank)- Center for Strategic and International Studies, Washington, D.C., 2012
- 121. Faculty of Agriculture, Gadjah Mada University, Yograkarta, Indonesia, October 2013
- 122. P&G (Nigeria), Lagos, Nigeria, July 2013
- 123. OLAM (Nigeria), Lagos, Nigeria, July 2013
- 124. Unilever (Vietnam), Ho Chin Minh City, October 2013
- 125. University of St. Thomas, Houston, February 2014
- 126. University of Texas at Rio Grande Valley (Distinguished Lecture, College of Business and Entrepreneurship), April 2016
- 127. MIET School of Management. Jammu (India), 2022

- 128. International Institute of Technology, Hyderabad (India), 2022
- 129. Indian Institute of Management, Jammu (India), 2023

### E. Doctoral Consortium Presentations

• American Marketing Association

University of Minnesota, 1982 Santa Clara University, 1994 University of Pennsylvania, The Wharton School, 1995 University of Colorado, 1996 University of Cincinnati, 1997 University of Georgia, 1998 University of Miami, 2001 Emory University, Atlanta, 2002

- Business Policy Division, Academy of Management, San Francisco, 1990
- Southwestern Marketing Association's Annual Doctoral Colloquium, 1995
- Doctoral Internationalization Consortium in Marketing, Austin, TX, 1997 (sponsored by Centers for International Business Education and Research at The University of Texas, UCLA, University of Michigan, Purdue, Duke University, and the University of Washington)

## F. Executive Education (1992 - Present)

#### 1. UT-Austin

- Halliburton Summer Business Foundation (2008)
- Doing Business in China and India, Houston 2007
- ESCP-EAP (European Executive MBA), 2007
- IMADEC (Austria) EMBA, 2006, 2007, 2008, 2011
- CIBER (Global Programs), 2005, 2006
- Beijing Electric and Power Corporation, 2006
- LG Electronics/STAR Program November 2004
- Strategic Marketing April 2004
- Executive Certificate Program in Mexico City May 2004

- EMBA at UT, August 2004
- Advocacy; Champion Yourself and Your Ideas 2004, 2005
- Management Development: Public Programs, (1993; 1994; 1995; 1996; 1997; 1998, 1999, 2000, 2001, 2002, 2003, 2004)
- Pfizer, (2002)
- Institute for Managerial Leadership Houston, 1998-1999; Austin, 1998-2004
- BMC Software, (2000)
- EMBA Program, Mexico, (1997, 1998, 1999, 2000, 2001, 2005)
- The Turku School of Economics and Business Administration, (1994, 1995, 1996, 1997, 1998, 1999, 2000)
- Brazil EMBA, Instituto Superior de Administração de Empresas de Paraná/Coligado à Pontificia Universidade Catolica do Paraná, (1994, 1995, 1996, 1997, 1998, 2000)
- Motorola-UT; Global Leadership Program, 1999
- Vitro (Mexico, 1997, 1998)
- Texas Institute for Latin American Research, TILAR (CIBER), 1997
- ACCOR (Brazil 1997)
- IBM (1997)
- AMD (1997)
- Marathon Oil (1997)
- Amoco (1997)
- FEMSA (Empaque Division) Monterrey Tech, Mexico (1997)
- FEMSA/Monterrey Tech, Mexico City (1997)
- Price Waterhouse, Mexico, (1996, 1997)
- Executive M.S. in Science and Technology Commercialization, IC<sup>2</sup> Institute, (1996; 1997)
- Executive Program for American Corporate Council Association, (1995)
- 3M Competitive Marketing Strategy, (1993; 1995)
- American Airlines: Fly AAway Vacations, (1995)
- American Institute of Certified Public Accountants, (1994)
- Ana G. Mendez University, Puerto Rico, (1993)
- Instituto Tecnologico y de Estidios Superiores de Monterrey (ITESM), Leon Campus, Mexico, (1992), Austin, TX (1993)
- Johnson & Johnson, (1992)

#### 2. Others

- Symphonia and Gordon Institute of Business Science (University of Pretoria), South Africa, 2009
- IDC Israel (2008)
- Pearson (2007)
- British Petroleum (2005)
  - Indian School of Business, (2002, 2003, 2004)
  - The Wharton Fellows Programs (2001, 2002, 2003, 2005)
  - ESADE (Escuela Superior de Administración y Dirección de Empresas) Barcelona, Spain, (March 2000 and October 2000)

- Tata Management Training Center, Pune, India (1999)
- University of Texas at Dallas: Executive MBA Program, (1995, 1998) MIMS Long Distance Learning: Embanet, (1998, 1999) and the Medical Management Program, (1998)
- Bristol Meyers Squibb, (1998)
- J C Penney Company, Inc., (1998)
- Grupo Antarctica, Brazil (1998)
- University of South Australia, School of Marketing (1997)
- Cornell University Executive Education, (1995, 1997, 1998, 1999, 2000)
- University of Sao Paulo, Executive MBA Future Studies Program, Sao Paulo, Brazil, (1994; 1995; 1996; 1998, 1999, 2000)
- Samsung Electronics Co. (Domestic Division), Seoul, Korea, (1995)
- Dell Computers (1995, 1998)
- Escuela de Administracion De Negocios Para Graduados, (ESAN), Lima, Peru (1996, 2000)
- AMRESCO, Inc. (1996)

#### PROFESSIONAL AFFILIATIONS AND AWARDS

### **Professional Affiliations**

- 1. The Institute of Management Sciences
- 2. American Marketing Association
- 3. Product Development and Management Association
- 4. Association for Consumer Research

# Professional Offices and Appointments

- 1. President, North American Society for Marketing Education in India (1990-1991)
- 2. Board Member, International Faculty Advisory Board for the Interdisciplinary Center, Herzliya. 1994-present
- 3. Senior Fellow, SEI Center for Advanced Studies in Management, The Wharton School, University of Pennsylvania, 1996-present.
- 4. Senior Fellow (Distinguished Scholar), The Robert S. Strauss Center, LBJ School for Public Affairs, University of Texas at Austin, 2009-Present.
- 5. Senior FellowIC<sup>2</sup> Institute, The University of Texas at Austin, 1983-2017.

# Professional Awards and Honors

#### A. Awards

1. Frank Gilbreth Award for 1975 Outstanding Graduate Student in Management Department, Graduate School of Business, The University of Texas at Austin.

- 2. Beta Gamma Sigma Honorary Fraternity.
- 3. Phi Kappa Phi Honorary Fraternity.
- 4. Omega Chi Epsilon Honorary Fraternity of Chemical Engineers.
- 5. Gold Medal Jammu and Kashmir University, India (1st Class 1st, 1965, Higher Secondary).
- 6. Dean's Research Professorship in Administrative Sciences, Ohio State University, Spring 1980.
- 7. Selected by the Ohio State University, College of Administrative Science, for the 1979 University Research Award for research excellence.
- 8. Best Paper Award for the article, "MULTILOC: A Multiple Store Location Decision Model," published in and presented by the <u>Journal of Retailing</u>, 1982.
- 9. Second-Best Paper Award for the article, "A Decision-Support System for Developing Retail Promotion Strategy," published in and presented by the <u>Journal of Retailing</u>, 1983.
- 10. Best Paper Award for the article, "An Application of Portfolio Analysis for Identifying Attractive Retail Locations," published in and presented by the <u>Journal of Retailing</u>, 1985.
- 11. Best Reviewer Award, Marketing Science, 1986.
- 12. Finalist in 1987 for the <u>Journal of Marketing Research</u> O'Dell Best Paper Award, "A Conjoint Model for Measuring Self and Cross Price-Demand Relationships," <u>Journal of Marketing Research</u>, 1982.
- 13. Best Proposal Award on Brand Equity by the Marketing Science Institute, "Development, Testing and Validation of a Model for the Measurement of Brand Equity Under Conditions of Acquisition and Divestment," 1990. (With Vithala Rao and Raj Srivastava)
- 14. Harold H. Maynard Award for the Best Marketing Theory Paper published in <u>Journal of Marketing</u> in 1990, "New Product Diffusion Models in Marketing: A Review and Directions for Research."
- 15. The University of Texas College of Business Administration CBA Foundation Award in 1991 for Outstanding Research Contributions.
- 16. Best Proposal Award in Marketing, (1995) Marketing Science Institute (MSI) and the American Production and Inventory Control Society, APICS), "Integrated Product-Line Management: How Design and Manufacturing Considerations Influence Product-Line Success," (With Viswanathan Krishnan and Rahul Singh).
- 17. Prentice-Hall IJRM 1995 Best Article Award, "Waterfall and Sprinkler New-Product Strategies in Competitive Global Markets", <u>International Journal of Research in Marketing</u>, 12 (2), 105-120 (With S. Kalish and E. Muller).
- 18. The University of Texas College of Business Administration CBA Foundation Award in 1995-1996 for Research Excellence.

- 19. The Charles Coolidge Parlin Marketing Research Award (1997) for outstanding contributions to marketing research, given by the American Marketing Association (AMA) and The Wharton School.
- 20. The University of Texas Graduate School of Business Dean's Fellow (Fall 1997) (Fall 2000)
- 21. The Churchill Award (1999) for lifetime achievement in marketing research by the American Marketing Association (AMA) Special Interest Group in Marketing Research.
- 22. The AMA instituted in 2000, the Vijay Mahajan Award for Career Contributions to Marketing Strategy to be presented annually to an educator for sustained contributions to marketing strategy literature. Doctoral students, co-authors, and colleagues of Vijay Mahajan have endowed this award.
- 23. The Indian Culture Center Recognition Award (Indian Independence Day, 2002) for contributions to the Indian Community in Austin.
- 23. The book, <u>Convergence Marketing: Strategies for Reaching the New Hybrid Consumer</u>, with Jerry Wind, published by Financial Times Prentice Hall was selected as one of the thirty best business books of 2002, by Soundview Executive Book Summaries<sup>®</sup>. This book is also one of the five finalists for the American Marketing Association/Berry prize for best book in marketing in 2003.
- 24. Named among the most productive reviewers between January 2002 and July 2003, by *Marketing Science*.
- 25. Recognized by *ISIHighlyCited.com* in its 2001 website for being one of the most highly-cited researchers in the Business/Economics sector.
- 26. Sheth Foundation Best Paper Award for Volume 31 (2003) of the <u>Journal of the Academy of Marketing Science</u>. Paper entitled, "Consumer Switching Costs: A Typology of Antecedents and Consequences". Authored with Thomas A. Burnham and Judy K. Frels.
- 27. *International Journal of Research Marketing*, Best Article Award, 2004, "Advertising versus pay-per-view in electronic media" that appeared in *International Journal of Research Marketing* 20 (1), pp. 13-30. Authored with Ashutosh Prasad and Bart Bronnenberg.
- 28. Admitted as *Fellow* of the World Innovation Foundation on July 2004
- 29. Littlefield Society Membership offered for a distinguished group at the University of Texas for contributions to advance the University's mission, 2004
- 30. McCombs School of Business at UT- Invited to be Hermes Society member, 2004.
- 31. Member, University of Texas System Chancellor's Council, 2004

- 32. Finalist for the 2005 O'Dell Award, "The Emergence of Market Structure in New Repeat-Purchase Categories: The Interplay of Market Share and Retailer Distribution," <u>Journal of Marketing Research</u>, 37 (February 2000) 16-31
- 33. "The Incomplete Autobiography of an Immigrant Marketing Professor," a professional autobiography appeared in <u>Journal of Marketing</u>, 69 (July 2005), pp. 169-173.
- 34. Indian Institute of Technology (Kanpur) Distinguished Alumnus Award, 2006.
- 35. Runner-up best paper award for 2006, "Consumers in a Multichannel Environment: "Product Utility, Process Utility and Channel Choice", <u>Journey of Interactive Marketing</u>, 19 (Spring 2005).
- 36. The Berry-AMA 2007 Book of the Year Award, *The 86% Solution*, published by The Wharton School Publishing, 2006.
- 37. <u>Africa Rising</u>, selected 2008 Best Business Reads by Spectator Business Magazine (London U.K.) and one of ten best business books in 2008 by FIN 24 (South Africa).
- 38. Finalist for the 2009 Steenkamp Award for Long-Term Impact, "Waterfall and Sprinkler New-Product Strategies in Competitive Global Markets", International Journal of Research in Marketing, 12 (1995).
- 39. Invited to the 2009 World Economic Forum (Africa), Cape Town, South Africa, June 2009. Declined in 2010.
- 40. Marketing Strategy Track Best Paper Award (with Siam Kashmiri), 2010 Winter Marketing Educators Conference.
- 41. <u>Africa Rising</u> Selected as one of the four finalists for 2010 Berry-AMA Book of the Year Award.
- 42. Finalist, 2011 Long Term Impact Award, The INFORMS Society for Marketing Science, for the paper published in Marketing Science (2001) with Bart Bronnenberg.
- 43. Invited by Ministry of External Affairs, Government of India, to contribute an article to the book <u>Two Billion Dreams</u>, released by Prime Minister of India at the India-Africa Summit in Ethiopia, June 2011.
- 44. Received the 2012" Emerald Management Reviews Citations of Excellence Awards ", (top 50 most cited business articles published in 2008), for the article "Delight by Design: The Role of Hedonic versus Utilitarian Benefits (with Ravi Chitturi and Raj Raghunathan), Journal of Marketing, 2008.
- 45. Invited to be a "Member of World Economic Forum (WEF) Global Agenda Council (GSA) for the Arab World, 2012-2014". Attended the WEF GSA Summit in Dubai,

November, 2012

- 46. Invited to serve on the selection committee for Middle East and North Africa for the Global Growth Companies Program of the World Economic Forum, 2014.
- 47. Received the 2014 "Emerald Group Publishing Citations of Excellence Awards," (one of top 35 highly cited papers in the last 15 years in 300 management journals) for the article "Delight by Design: The Role of Hedonic versus Utilitarian Benefits" (with Ravi Chitturi and Raj Raghunathan), Journal of Marketing, 2008.
- 48. Elected Fellow of the American Marketing Association, 2020
- 49. Annual Research Excellence Award, McCombs School of Business, University of Texas at Austin, 2021
- 50. Received 2022 Steenkamp Award for Long Term Impact from International Journal of Research in Marketing for the 2010 article "Innovation Diffusion and New Product Growth Models: A Critical Review and Research Directions (with Renana Peres and Eitan Muller)

## B. Research Grants

- McCombs School of Business Research Grant 2018
- CIBER, 2009
- Center for Customer Insight, Andersen Consulting, 1996-1998
- Center for Entrepreneurship, Growth and Renewal, The Graduate School of Business, The University of Texas at Austin, 1998
- URI, The University of Texas, 1991, 1992, 1996, 1997, 2000, 2002, 2003, 2005
- Marketing Science Institute, 1983, 1989, 1990, 1991, 1993, 1995, 2005
- Texas Instruments SMU/Center for Marketing Management, 1983-1986
- Frito-Lay/SMU Center for Marketing Management, 1985-1986
- The Wharton Center for International Management Studies, 1980
- The Wharton Center for Marketing Strategy Research, 1980, 1981
- College of Administrative Science, Ohio State University, Dean's Research Grant 1978
- The Ohio State University Research Grant 1979
- Western New York Health Systems Agency, 1976-1977
- State University of New York-Buffalo (SUNYAB) Research Grant 1977
- The SUNYAB Center for Manpower Planning, 1977

• University of Texas, Graduate School Dissertation Research Grant, 1975