ACC 329 – Managerial Accounting and Control
Unique #02695  M,W  2:00 – 3:30  GSB 2.120
Unique #02700  M,W  3:30 – 5:00  GSB 2.120

Fall 2013 Syllabus

Instructor:  Brian Lendecky
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Office:  CBA 4M.210
Office Phone:  232-9343
Office Hours:  Tuesday 3:00-4:00 and Wednesday 12:30–1:30
AND BY APPOINTMENT.  E-mail questions are also encouraged.

TA:  Paige Benton
Email:  alisonpbenton@gmail.com.
TA Office Hours:  TBA
TA Office Location:  TBA

TA:  Rachel Weison
Email:  Rachel.Weison@bba09.mccombs.utexas.edu
TA Office Hours:  TBA
TA Office Location:  TBA

Required Materials:

ACC 329 Course Packet – includes the case studies and readings on the class schedule.

Internet:  Access to course website on Blackboard (Student Support for Blackboard is 475-9400)

Basic Calculator

Optional Materials:
A.  Homework Problem Solutions (available on Blackboard)
B.  Class Notes (available on Blackboard prior to class meeting). Students will find it extremely helpful to bring a copy of the notes to class for note taking. Printing out the notes and bringing them to class will allow you to better follow along with our class discussions instead of feverishly trying to copy everything down.
Objectives of the course:
Any organization’s long-term competitive success is critically dependent on (1) its ability to appropriately organize and analyze high-quality information about its products, services, processes, organizational units, suppliers, and customers that fits its decision needs, (2) its ability to act rationally on that information, and (3) its ability to control its performance consistent with that information. The term managerial accounting refers to the set of information concepts, models, and systems that provide this information and control for managers. The main objectives are to:

- Understand how to analyze cost information to support decisions that are essential for long-term success in a company’s competitive environment.
- Comprehend the conceptual bases for long-run and short-run managerial decision and determine what information is relevant to those decisions.
- Consider the traditional tools and modern methods of management control and the use and analysis of managerial accounting information to support control

Managerial accountants are not only concerned with how cost data are transformed in to accounting information but more importantly how to use accounting information to aid managerial goals. The course should develop the student’s understanding, skill, and analytic ability in management accounting to the level where he or she can function effectively and efficiently as a professional management accountant in industry, public accounting, management consulting, government, or in personal business management.

Prerequisites:
Restricted to students in a business major. Only one of the following may be counted: Business Administration 380E, 382T, Accounting 329, 359, 387 (Topic 1: Introduction to Managerial Accounting), 287 (Topic 5: Performance Management and Control).

Prerequisite: Accounting 311 or 311H, and 312 or 312H, with a grade of at least C- in each.

Be certain you meet these requirements or you will be dropped from the course. If you do not satisfy these prerequisites you should drop ACC 329 or the Office of the Dean of Undergraduate Programs will drop you from the course. Instructors may not waive prerequisites to their courses.

Course Routine:
The course will be conducted with the expectation of students to participate in class discussions, both for clarification of points discussed in class and to understand how a particular topic relates to their personal interest in business. Students are expected to study the chapter readings, articles, and cases in depth PRIOR TO each class meeting. Assigned homework problems are expected to be completed shortly after class (preferably that night) to reinforce what students have learned. Students are encouraged to ask questions and to request that particular points be explained in more detail if they remain confused or uncertain about items discussed or if concepts in the textbook, readings, or case studies remain unclear.

Tips for Success: Copies of class notes will be posted to Blackboard prior to each class meeting. Students will find it extremely helpful to bring a copy of the notes to class for note taking.
Grading and Academic Standards:
A high academic level will be maintained with respect to (a) quality of the course and (b) grading. Semester grades will be determined using the following factors and relative weights:

<table>
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<tr>
<th>Component</th>
<th>Weight</th>
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<tbody>
<tr>
<td>Lowest Midterm</td>
<td>22%</td>
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<tr>
<td>Highest Midterm</td>
<td>28%</td>
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<tr>
<td>Final Exam</td>
<td>30%</td>
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<tr>
<td>Quizzes</td>
<td>20%</td>
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<tr>
<td>Total</td>
<td>100%</td>
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I have adopted the University’s plus/minus grading as the standard for all sections of the course. I believe that plus/minus grading permits me to better distinguish gradations in performance and provides better feedback to students on their performance.

Note - under the plus/minus grading system an undergraduate student needs a D- or better to receive credit for a class.

The grade you earn is performance based on the items listed above. To determine final grades I rank all of the students in the class from highest to lowest on the basis of total points. I then draw lines between A and A- and between A- and B+, etc.

No letter grades will be associated with scores on exams, quizzes, case studies, in-class exercises, etc. during the semester. You may roughly assess your performance during the semester based on the traditional grade cutoffs of 90% = A-, 80% = B-, 70% = C-, 60% = D-, and below 60% = F. At the end of the semester, I will calculate composite scores and assign grades in accordance with the guidelines and grading standards for the course. However, I reserve the right to adjust the final composite grades based on the class average and in accordance with the guidelines and grading standards for the course.

Incompletes will be given only in the RAREST of circumstances and according to university policy. There will be no opportunity to raise your course grade by doing “extra credit” work after the end of, or during, the semester. That would violate University policy.

Examinations, In-class exercises, Quizzes, and Case Studies:
Exams: As indicated in the attached Class Schedule, there will be two mid-term exams in this course, plus a comprehensive final exam.

Alternate exams. Permission to take an alternate exam for a midterm or the final is at my discretion and the request must be made at least 72 hours in advance.

Unexcused absence from a mid-term exam or the final exam will result in a score of zero. Make-up exams will not be given except in emergencies and only within 24 hours of the scheduled examination. If you miss an exam for an illness or other emergency reason, you should notify me as soon as possible and present written documentation (e.g., note from attending physician). I have final authority to determine if your absence is excused and if I can give you a make-up exam. If you have an excused absence from a mid-term exam and I cannot give you a make-up, your final exam will receive extra weight to compensate for the missed mid-term exam.
The **Final Exam** will be uniform (both sections at the same time) and comprehensive (covering the entire course). It will **NOT** be given on the dates and times listed in the UT course schedule. The actual date and time will be announced later in the semester.

If you need to make early travel reservations for the end of the semester, you should make them for travel on December 18th or later—because we will not know until well into the semester exactly when our examination will be scheduled by the University. If you make non-refundable (or non-cancelable) arrangements for travel before December 18th they will not be an acceptable reason for taking the final exam early.

**Quizzes**
Quizzes, Case Studies, and In-Class Exercises make up 20% of your semester grade. Some might be “double-weighted”, which would count as two quiz grades. There might be a quiz, based on attendance, for a possible Company Field Trip which might be “triple-weighted”. A research paper may be substituted for attendance at a possible Company Field Trip at my discretion.

If we have 9 quiz grades or less, I will drop the lowest quiz grade. If we have 10 quiz grades or more, I will drop the lowest two quiz grades.

Throughout the semester there may be quizzes that will usually be completed in the first 5-10 minutes of class. **There will be no make-up quizzes.** If you miss a quiz, your grade will be zero. If you are running late for class and arrive after I have collected the quizzes, your grade will be zero. **You will not be able to take the quiz at the end of class.** If you are absent from the class or leave class after taking the quiz but before the end of class, I reserve the right to discard any quizzes for students not in attendance for the entire class period. If a quiz is “double-weighted” it will be announced in class before the quiz is handed out.

It is also possible a quiz might be a take-home assignment. It is possible that a quiz might be a group assignment, in or out of class.

*You must come to the class section you are officially registered in to receive credit for any quiz.*

**Grading Questions or Appeals:**
If you feel there exists a grading error on any of the above grade components, or if you feel you need to bring to my attention other facts or circumstances that might affect the grade for that item, you will have one week from the date the item is graded to take such action and have the matter resolved. The one-week period will begin on the day the grade is posted on Blackboard or the assignment is handed back (even if you are not in attendance that day), whichever comes first.

**DO NOT WAIT UNTIL THE END OF THE SEMESTER, ONCE YOU REALIZE YOU MAY NEED ADDITIONAL POINTS, TO TAKE THIS ACTION. IT WILL BE TOO LATE!**

**Homework:**
I have listed recommended homework questions from the textbook for each chapter we will cover at the end of this syllabus and have posted the solutions on Blackboard. Homework should be used to prepare for class and exams. Students must be able to solve these recommended questions in order to understand the material and do well on exams. This phase of your study is intended to be a learning experience rather than a grading device. Working with fellow students is encouraged. You will **NOT** turn in homework assigned from the book.
Your E-mail and Blackboard:
Additional readings and study materials, if any, will be posted on Blackboard. It is your obligation, during the first week of class, to ensure that you can access the class site on Blackboard.

The use of e-mail and blackboard is required for this course. When sending class-wide e-mails, I will use the e-mail addresses that are supplied to me on Blackboard. However, any individual e-mails I send to you will be done via Outlook and those e-mail addresses are all McCombs addresses.

Any outside-of-class announcements that I make (e.g., corrections or clarifications of items discussed in class, syllabus changes, class schedule changes, assignment changes, etc.) will be sent to you via e-mail. It is possible that substantial content will be posted on Blackboard or sent via e-mail. It is your responsibility to regularly check your e-mail (both your McCombs account and any other accounts that you might have set up for forwarding) and the class Blackboard site.

E-mail is also a great way to ask me questions that you may have at times other than office hours.

Class Protocol
- Due to abuse by those who came before you, I regret to announce there is a NO LAPTOP policy in my classroom.
- If for some reason you are running late, do not feel you should skip class. Please come in quietly and take a seat. If you must leave class early, please tell me before class starts. I would appreciate it.
- Please be sure your cell phones are off before class begins and do not answer calls or send text messages during class.
- If you need to miss a class or other required activity, including an examination, for any reason, please inform me as far in advance of the absence as possible, so that I can approve the absence as excused, if appropriate, and arrangements can be made to complete any missed work within a reasonable time after the absence. If you miss a class or other required activity, including an examination, for reasons beyond your control, precluding prior notice, inform me of the circumstances as soon as you are able.

Dropping the Course:
Students must go through the official procedures to drop the course. A student who stops attending the class and fails to officially drop will receive a grade of F. Consult the Academic Calendar on the Registrar’s website (http://www.utexas.edu/student/registrar) for specific deadlines.

Office Hours:
I have regularly scheduled office hours for consultation on matters pertaining to the course. Students are encouraged to take advantage of these hours to discuss their problems and to secure assistance where needed throughout the semester. An appointment for office hours outside of the regularly scheduled times can be made.

Policy on Scholastic Dishonesty:
The McCombs School of Business has no tolerance for acts of scholastic dishonesty. The responsibilities of both students and faculty with regard to scholastic dishonesty are described in detail in the BBA Program’s Statement on Scholastic Dishonesty at http://www.mccombs.utexas.edu/BBA/Code-of-Ethics.aspx. By teaching this course, I have agreed to observe all faculty responsibilities described in that document. By enrolling in this class, you have agreed to observe all student responsibilities described in that document. If the application of the Statement on Scholastic Dishonesty to this class or its assignments is unclear in any way, it is your responsibility to ask me for clarification. Students who violate University rules on scholastic dishonesty are
subject to disciplinary penalties, including the possibility of failure in the course and/or dismissal from the University. Since dishonesty harms the individual, all students, the integrity of the University, and the value of our academic brand, policies on scholastic dishonesty will be strictly enforced. You should refer to the Student Judicial Services website at http://deanofstudents.utexas.edu/sjs/ to access the official University policies and procedures on scholastic dishonesty as well as further elaboration on what constitutes scholastic dishonesty.

Scholastic dishonesty includes, but is not limited to; copying test or assignments, representing (copying) the work of another person as one’s own or allowing another person to represent your work as their own, collaborating without authority with another student during an exam or in preparing academic work, using or having on your desk unauthorized material or aids to complete a quiz, group exercise, or exam (e.g., cheat sheets, solutions, graphing or programmable calculators, cell phones, etc.).

Specific acts of scholastic dishonesty I have reported students to Judicial Services for (and some have ultimately been expelled for) include:
- after an exam has been graded and returned, erasing a wrong answer on a scantron or written long-problem, writing the correct answer, and then bringing it to my office to appeal that the exam was graded wrong. (FYI – we hire students workers who make copies of tests before we pass them back.)
- while taking a quiz, looking at your neighbor’s quiz.
- while taking a quiz, allowing your neighbor to look at your quiz (see the underlined and bolded sentence in the paragraph above)

**Religious Holy Days**
You will be given excused absences for observance of religious holy days. By UT Austin policy, you must notify me of your pending absence at least fourteen days prior to the date of observance of a religious holy day. If you must miss a class, an examination, a work assignment, or a project in order to observe a religious holy day, you will be given an opportunity to complete the missed work within a reasonable time after the absence. If more than two days lapse between an exam and your return, the missed exam may be dropped as a requirement for you. Missed quizzes usually will not be made up, but will be dropped in determining your quiz score.

**Students with Disabilities**
Students with disabilities may request appropriate academic accommodations from the Division of Diversity and Community Engagement, Services for Students with Disabilities, 512-471-6259, http://www.utexas.edu/diversity/ddce/ssd/.

**Electronic Class Rosters**
A recent opinion from the US Department of Education states that the University must inform students in advance if their name will be appearing on an electronic class roster: Since Fall 2001, web-based, password-protected class sites have been available for all accredited courses taught at The University. Class e-mail rosters are a component of the sites. Students who do not want their names included in these electronic class rosters must restrict their directory information in the Office of the Registrar, Main Building, Room 1. For information on restricting directory information see: http://www.utexas.edu/student/registrar/catalogs/gi00-01/app/appc09.html

**Campus Safety**
Please note the following recommendations regarding emergency evacuation from the Office of Campus Safety and Security, 512-471-5767, http://www.utexas.edu/safety/:
Occupants of buildings on The University of Texas at Austin campus are required to evacuate buildings when a fire alarm is activated. Alarm activation or announcement requires exiting and assembling outside.

Familiarize yourself with all exit doors of each classroom and building you may occupy. Remember that the nearest exit door may not be the one you used when entering the building.

Students requiring assistance in evacuation should inform their instructor in writing during the first week of class.

In the event of an evacuation, follow the instruction of faculty or class instructors.

Do not re-enter a building unless given instructions by the following: Austin Fire Department, the University of Texas at Austin Police Department, or Fire Prevention Services office.

Behavior Concerns Advice Line (BCAL): 512-232-5050

Further information regarding emergency evacuation routes and emergency procedures can be found at: www.utexas.edu/emergency.
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<thead>
<tr>
<th>Date</th>
<th>Day</th>
<th>Chapter, Topic, Readings, and Homework</th>
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<tbody>
<tr>
<td>8/28</td>
<td>W</td>
<td>Introduction, Course Policies, Syllabus</td>
</tr>
<tr>
<td>9/2</td>
<td>M</td>
<td><strong>No Class – Labor Day</strong></td>
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<tr>
<td>9/4</td>
<td>W</td>
<td>Chapter 1 – Introduction</td>
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<td>Chapter 2 – Cost Terms</td>
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<td>Chapter 3 – CVP Analysis</td>
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<td><em>Textbook Homework – Chapter 1 #1, 2, 3, 4, 6, 8, 9, 14, 25 (part 1 only); Chapter 2 #1-15, 17, 23, 27 (parts 2&amp;3 only), 28, 32, 33, 36; Chapter 3 #1, 2, 4, 8, 10-14, 28 (parts 1&amp;2 only), 34, 36, 38, 40 (parts 1-3 only), 45</em></td>
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<tr>
<td>9/9</td>
<td>M</td>
<td>Chapter 4 – Job Costing</td>
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<td>Reading – “Supply Chain for iPhone Highlights Costs in China” NYT, by Barboza</td>
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<td>Reading – “How Airlines Spend Your Airfare” WSJ, by McCartney</td>
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<td><em>Textbook Homework – 1-4, 6, 8-14, 18, 20, 26, 34, 38</em></td>
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<tr>
<td>9/11</td>
<td>W</td>
<td>Chapter 9 (and Appendix) – Inventory Costing and Capacity Analysis</td>
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<td><em>Textbook Homework – 1-12, 18, 22, 23, 25, 26, 29, 32, 39</em></td>
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<tr>
<td>9/16</td>
<td>M</td>
<td>Chapter 9 (and Appendix) – Inventory Costing and Capacity Analysis</td>
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<tr>
<td>9/18</td>
<td>W</td>
<td>Case – Bridgeton Industries: Automotive Component &amp; Fabrication Plant</td>
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<td>9/23</td>
<td>M</td>
<td>Chapter 6 (and Appendix) – Master Budget and Responsibility Accounting</td>
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<td>Case – Citibank Indonesia</td>
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<td><em>Textbook Homework – 1-9, 11, 13, 14, 15, 28, 30, 36</em></td>
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<td>9/25</td>
<td>W</td>
<td>Case – Citibank Indonesia</td>
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<td>Reading – “Games Managers Play at Budget Time” by Steele and Albright</td>
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<td>9/30</td>
<td>M</td>
<td>Case – Hanson Ski Products</td>
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<td>10/2</td>
<td>W</td>
<td>Catch-up and Review</td>
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<tr>
<td>10/7</td>
<td>M</td>
<td>Exam 1 – Part I</td>
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<td>10/9</td>
<td>W</td>
<td>Exam 1 – Part II</td>
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<td>10/14</td>
<td>M</td>
<td>Chapter 7 – Flexible Budgets and Direct-Cost Variances (we will cover appendix later)</td>
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<td><em>Textbook Homework – 1-6, 8-13, 15, 26, 27 (skip the part that says “summarize how these journal entries differ from the normal-costing entries...), 28, 34, 36, 37</em></td>
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<tr>
<td>10/16</td>
<td>W</td>
<td>Chapter 7 – Flexible Budgets and Direct-Cost Variances (we will cover appendix later)</td>
</tr>
<tr>
<td>10/21</td>
<td>M</td>
<td>Chapter 7 – Flexible Budgets and Direct-Cost Variances (we will cover appendix later)</td>
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</tbody>
</table>
10/23  W  Chapter 8 – Flexible Budgets and Overhead Cost Variances (p.262 - top page 278 only)
Textbook Homework – 1-10, 12, 13, 18, 19, 21, 23, 40 (requirement 2 only)

10/28  M  Chapter 14 – Customer Profitability & Sales-Variance Analysis (pages 514-523 only)
Chapter 7 Appendix
Reading – “Will This Customer Sink Your Stock” by Selden & Colvin
Reading – “Minding the Store: Analyzing Customers, Best Buy Decides Not All Are Welcome…” by McWilliams
Textbook Homework – 8, 10, 13, 14, 21, 32, 33, 34

10/30  W  Chapter 5 – Activity-Based Costing
Case – Owens and Minor
Textbook Homework – 1-15, 16, 21, 28, 33, 34, 38

11/4   M  No Class

11/6   W  Chapter 13 – Balanced Scorecard (page 466 – top of page 478 only)
Chapter 22 – Management Control Systems (page 774 – 780 only)
Reading – “The Balanced Scorecard – Measures That Drive Performance” by Kaplan and Norton
Textbook Homework – Chapter 13 #1-6, 8, 9, 18, 34, 36
Textbook Homework – Chapter 22 #1-15, 25, 26, 28, 29

11/11  M  Case – Citibank: Performance Evaluation

11/13  W  Catch-up and Review

11/18  M  Exam II – Part I

11/20  W  Exam II – Part II

11/25  M  Reading – “Control in an Age of Empowerment” by Simons
Case – Automation Consulting Services

11/27  W  No Class – Thanksgiving

12/2   M  Case – Automation Consulting Services

12/4   W  If we have a Company Field Trip – No Class
If we don’t have a company field trip – Automation Consulting Services

12/6   F  Company Field Trip

Final Exam – TBD. Both sections will be taking our Final Exam together at the same time. We will NOT be taking the final exam at the date and time listed on the Registrar’s website.

Due to the tentative scheduling of a possible company field trip and other matters, this class schedule is subject to change.